## N8 – Humber Heights-Westmount Profile: Emergency Department Care

	City	y of Toro	nto	Toront	o Centr	al LHIN	Humber Heights-Westmount				
Indicators	Males	Females	Both sexes	Males	Females	Both	Males (95% CI)	Females (95% CI)	Both sexes (95% CI)	Rate Ratio**	
Demographics ***		l	1			1			! !	1	
Total Population Age 0-4	68,780	65,600	134,380	28,890	27,600	1 56,490	235	270	l 505	1	
Total Population Age 5-19	215,715	203,795	¦ 419,510	81,570	77,890	159,460	800	830	1,630	1	
Total Population Age 20-44	471,380	497,960	969,340	224,185	231,545	1 455,730	1,445	1,585	3,030	1	
Total Population Age 45-64	294,840	322,830	1 617,670	130,750	138,995	1 269,745	1,125	1,265	2,390	1	
All Emergency		! !	1		-	1		İ	! !	1	
Department (ED) visits		<b> </b>	1	;		1			<u> </u>	1	
(2009) ±			<b>!</b>	;		1			1	1	
Population Age 0-4		!	!			1		! !	!	1	
# of ED visits	36,999	28,846	65,845	15,132	11,909	1 27,041	139	118	1 257	}	
Rate of ED visits per 1,000	537.9	439.7	490.0	523.8	431.5	ł 478.7	591.5	437.0	508.9	1.04 NS	
population per year		! !	!	!		!	(528.6-654.3)	(377.9-496.2)	l (465.3-552.5)	1	
% of the population with one	34.1	29.2	l 31.7	33.2	28.6	1 31.0	38.7	29.3	33.7	1.06 NS	
or more ED visits per year		!	1			1	(28.6-48.9)	(21.6-36.9)	(27.5-39.9)	1	
Population Age 5-19			1	!		1		1	1	1	
# of ED visits	50,769	ł 43,276	l 94,045	20,649	17,985	1 38,634	210	ł 201	l 411	1	
Rate of ED visits per 1,000	235.4	212.4	224.2	253.1	230.9	1 242.3	262.5	242.2	252.1	1.12 H	
population per year		!	<b>!</b>	!		}	(232.0-293.0)	(213.0-271.3)	l (231.1-273.2)	}	
% of the population with one	17.3	l 15.0	l 16.2	18.3	15.8	l 17.1	19.8	15.2	l 17.4	1.08 NS	
or more ED visits per year		I I	! !			!	(16.3-23.2)	(12.3-18.1)	(15.2-19.7)	!	
Population Age 20-44		<u> </u>	<b> </b>	;					1	}	
# of ED visits	114,073	132,273	246,346	59,363	63,776	123,139	389	ł 476	l 865	1	
Rate of ED visits per 1,000	242.0	ł 265.6	254.1	264.8	275.4	270.2	269.2	300.3	285.5	1.12 H	
population per year		<b>¦</b>	<b> </b>	;		1	(246.3-292.1)	(277.7-322.9)	l (269.4-301.6)	}	
% of the population with one	15.6	¦ 16.9	16.3	16.3	17.3	16.8	18.8	20.1	l 19.5	1.20 H	
or more ED visits per year		1				1	(16.3-21.3)	(17.7-22.6)	(17.8-21.3)	1	
Population Age 45-64		¦						!	¦	1	
# of ED visits	88,281	l 89,222	177,503	45,062	40,194	85,256	353	352	ł 705	}	
Rate of ED visits per 1,000	299.4	276.4	ł 287.4	344.6	289.2	316.1	313.8	278.3	295.0	1.03 NS	
population per year		<u> </u>	!			!	(286.7-340.9)	(253.6-303.0)	1 (276.7-313.3)	1	
% of the population with one	17.8	17.6	l 17.7	18.9	17.6	18.2	20.3	18.4	19.3	1.09 NS	
or more ED visits per year		l I	l			1	(17.3-23.2)	(15.8-21.0)	(17.3-21.2)	}	

CI Confidence Interval.

H/L/NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.

<sup>\*\*</sup> Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

<sup>\*\*\*</sup> Denominator: Based on 2006 Census population estimates, Statistics Canada.

<sup>±</sup> All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

## N8 - Humber Heights-Westmount Profile: Emergency Department Care

	City	of Toro	nto	Toront	o Centr	al LHIN	Humber Heights-Westmount				
Indicators	Males	Females	Both	Males	Females	Both	Males	Females	Both sexes	Rate	
			sexes			sexes	(95% CI)	(95% CI)	l (95% CI)	l Ratio**	
Demographics ***						1		 	! !	1	
Total Population Age 65-74	80,785	98,145	178,930	31,755	38,280	1 70,035	450	640	1,090	1	
Total Population Age 75+	68,060	104,610	172,670	26,385	43,330	69,715	650	1,225	1,875	: <b>i</b>	
Total Population	1,199,560	1,292,940	2,492,500	523,535	557,640	1,081,175	4,705	5,815	10,520	·	
All Emergency		İ	ĺ		ĺ	İ		i I	i i	1	
Department (ED) visits									1		
(2009) ±			}		}	1			1	:	
Population Age 65-74		! !				1		! !	! !	i	
# of ED visits	28,857	32,242	61,099	12,838	13,486	1 26,324	162	216	378	1	
Rate of ED visits per 1,000	357.2	328.5	341.5	404.3	352.3	375.9	360.0	337.5	346.8	1.02 NS	
population per year		<b>¦</b>				1	(315.7-404.3)	(300.9-374.1)	l (318.5-375.0)		
% of the population with one	20.7	20.1	20.4	22.4	21.0	1 21.7	17.1	¦ 19.5	l 18.5	1 0.91 NS	
or more ED visits per year						1	(12.9-21.3)	(15.7-23.3)	(15.7-21.4)	1	
Population Age 75+		1			1	1		1	1	1	
# of ED visits	43,187	61,793	104,980	17,504	25,792	43,296	457	ł 819	1,276	1	
Rate of ED visits per 1,000	634.5	590.7	608.0	663.4	595.2	621.0	703.1	668.6	l 680.5	1.12 H	
population per year		! !	}			1	(668.0-738.2)	(642.2-694.9)	l (659.4-701.6)		
% of the population with one	34.1	33.4	33.7	34.8	33.1	33.7	37.7	38.2	38.0	1.13 H	
or more ED visits per year						1	(31.7-43.7)	(33.8-42.6)	(34.5-41.6)		
Total Population		<b>!</b>	}		}				1	;	
# of ED visits	362,166	387,652	749,818	170,548	173,142	343,690	1,710	2,182	3,892	1	
Rate of ED visits per 1,000	301.9	299.8	300.8	325.8	310.5	1 317.9	363.4	375.2	370.0	1.23 H	
population per year		<b>¦</b>				1	(341.9-385.0)	(355.3-395.2)	l (355.3-384.6)		
Age-Adjusted rate of	293.9	292.3	293.1	319.1	303.5	311.2	321.0	323.6	322.3	1.10 H	
visits per 1,000 †						1	(306.8-335.2)	(310.4-336.8)	l (312.6-332.0)	1	
% of the population with one	18.9	19.0	18.9	19.5	19.2	19.3	22.8	23.2		1.22 H	
or more ED visits per year						1	(21.8-24.6)	(21.2-24.3)	(22.0-24.1)	1	
Age-Adjusted % of the	19.2	19.3	19.2	19.0	19.5	19.3	21.4	20.7		1.09 H	
population with an ED visit †						-	(20.1-22.7)	l (19.5-21.8)	(20.1-21.8)	1	

CI Confidence Interval.

- **H/L/NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.
  - \*\* Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.
  - \*\*\* Denominator: Based on 2006 Census population estimates, Statistics Canada.
    - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
    - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

## N8 - Humber Heights-Westmount Profile: Emergency Department Care

	City of Toronto				to Centra	al LHIN	Humber Heights-Westmount			
Indicators	Males	¦ Females	Both sexes	Males	l Females	Both sexes	Males (95% CI)	Females (95% CI)	Both sexes (95% CI)	¦ Rate ¦ Ratio**
Low Triage <sup>a</sup>		1							i I	!
Emergency		1	<b> </b>		!	<b> </b>			<b>!</b>	: I
Department (ED) visits		!	<u> </u>		!	<u> </u>			1	:
(2009) ±		1			1			 	<u> </u>	1
Population Age 0-4		<u> </u>	- ! !			- ! !		<u>.</u> !	 	:
# of ED visits	36,999	28,846	65,845	15,132	11,909	27,041	139	118	l 257	}
# of Low Triage visits	10,135	l 8,471	18,606	4,310	3,726	8,036	31	¦ 31	ł 62	:
Ratio of low to high	0.38	0.42	0.40	0.41	0.46	0.43	0.29	0.36	0.32	1 0.81 NS
Triage visits		!	!		1	!	(0.19-0.40)	(0.23-0.50)	(0.24-0.41)	:
% of all ED visits	27.4	29.4	28.3	28.5	31.3	29.7	22.3	26.3	¦ 24.1	1 0.85 NS
that are Low Triage		1	<b> </b>		1		(13.4-31.2)	(15.5-37.0)	l (17.2-31.0)	1
Population Age 5-19		1			1				<u> </u>	1
# of ED visits	50,769	43,276	94,045	20,649	17,985	38,634	210	ł 201	¦ 411	1
# of Low Triage visits	22,320	17,595	39,915	8,622	7,106	15,728	93	ł 69	l 162	:
Ratio of low to high	0.79	1 0.69	l 0.75	0.73	0.66	l 0.70	0.81	0.53	l 0.66	1 0.89 NS
Triage visits		!	! !		1	! !	(0.60-1.02)	(0.39-0.68)	(0.54-0.79)	!
% of all ED visits	44.0	ł 40.7	ł 42.4	41.8	39.5	ł 40.7	44.3	34.3	l 39.4	1 0.93 NS
that are Low Triage		1	!		1	!	(32.2-56.3)	(24.3-44.3)	(31.6-47.2)	1
Population Age 20-44		1	1		1	1			1	!
# of ED visits	114,073	132,273	246,346	59,363	63,776	123,139	389	ł 476	l 865	!
# of Low Triage visits	46,788	45,261	92,049	24,137	23,245	47,382	125	l 134	l 259	:
Ratio of low to high	0.70	0.52	l 0.60	0.69	0.58	0.63	0.47	0.39	0.43	↓ 0.71 L
Triage visits		!	<u> </u>		1	!	(0.38-0.57)	(0.32-0.47)	(0.37-0.49)	: I
% of all ED visits	41.0	34.2	ł 37.4	40.7	36.4	l 38.5	32.1	28.2	ł 29.9	1 0.80 L
that are Low Triage		!	! !		!	!	(25.3-39.0)	(22.5-33.8)	(25.6-34.3)	
Population Age 45-64		1			1			-	1	ļ
# of ED visits	88,281	89,222	177,503	45,062	40,194	85,256	353	l 352	¦ 705	1
# of Low Triage visits	27,429	27,774	55,203	13,968	12,762	26,730	107	l 85	l 192	
Ratio of low to high	0.45	0.46	l 0.45	0.45	0.47	0.46	0.44	0.32	1 0.38	↓ 0.83 L
Triage visits		1	<b>!</b>		1	<b>!</b>	(0.34-0.53)	(0.25-0.40)	(0.32-0.44)	: <b> </b>
% of all ED visits	31.1	31.1	31.1	31.0	31.8	31.4	30.3	24.1	27.2	1 0.88 NS
that are Low Triage		1	! !		1	! !	(23.4-37.2)	(18.3-30.0)	(22.7-31.8)	ł

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
  - \* Estimates based on fewer than 20 events are likely to be unstable and imprecise.
  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

## N8 - Humber Heights-Westmount Profile: Emergency Department Care

	City	y of Toro	nto	Toront	o Centra	al LHIN	Humber Heights-Westmount			
Indicators	Males	Females	Both	Males	Females	Both	Males	Females	Both sexes	Rate
		<u> </u>	sexes		ļ	sexes	(95% CI)	(95% CI)	l (95% CI)	l Ratio**
Low Triage <sup>a</sup>								1	1	1
Emergency			<b> </b>		}	1		¦	1	: I
Department (ED) visits		<u> </u>	<u> </u>		}	:		<b>!</b>	1	: I
(2009) ±									<u> </u>	1
Population Age 65-74		! !	I I		·	! !		! !	!	:
# of ED visits	28,857	32,242	l 61,099	12,838	13,486	26,324	162	ł 216	l 378	<u> </u>
# of Low Triage visits	6,215	t 7,807	14,022	2,844	3,278	6,122	36	¦ 39	¦ 75	1
Ratio of low to high	0.28	0.32	0.30	0.29	0.33	l 0.31	0.29	0.22	0.25	0.83 NS
Triage visits		!	<u> </u>			<b>!</b>	(0.19-0.38)	(0.15-0.30)	(0.19-0.31)	1
% of all ED visits	21.5	ł 24.2	22.9	22.2	24.3	23.3	22.2	¦ 18.1	l 19.8	1 0.86 NS
that are Low Triage		<u> </u>				<b>:</b>	(14.0-30.5)	l (11.8-24.3)	1 (14.8-24.9)	1
Population Age 75+					1				<u> </u>	
# of ED visits	43,187	61,793	104,980	17,504	25,792	l 43,296	457	l 819	1,276	1
# of Low Triage visits	6,727	l 9,938	l 16,665	2,680	4,038	l 6,718	53	¦ 95	¦ 148	1
Ratio of low to high	0.19	l 0.19	0.19	0.18	0.19	l 0.19	0.13	0.13	0.13	1 0.69 L
Triage visits					}	<b>!</b>	(0.10-0.17)	l (0.11-0.16)	l (0.11-0.15)	1
% of all ED visits	15.6	¦ 16.1	l 15.9	15.3	15.7	l 15.5	11.6	¦ 11.6	11.6	1 0.73 L
that are Low Triage		!	!			!	(8.3-14.9)	(9.1-14.1)	(9.6-13.6)	
Total Population						<b>!</b>		¦	1	1
# of ED visits	362,166	387,652	† 749,818	170,548	173,142	343,690	1,710	ł 2,182	3,892	}
# of Low Triage visits	119,614	¦ 116,846	236,460	56,561	54,155	110,716	445	ł 453	l 898	1
Ratio of low to high	0.50	l 0.44	l 0.47	0.50	0.46	l 0.48	0.35	0.26	0.30	l 0.65 L
Triage visits					}	<b>!</b>	(0.32-0.39)	(0.24-0.29)	(0.28-0.32)	1
Age-Adjusted ratio of low	0.61	ł 0.51	l 0.55	0.60	0.53	l 0.56	0.52	0.38	0.43	1 0.79 L
to high Triage visits ‡						1	(0.45-0.59)	(0.33-0.43)	(0.40-0.47)	<del> </del>
% of all ED visits	33.0	¦ 30.1	¦ 31.5	33.2	31.3	32.2	26.0	20.8	23.1	1 0.73 L
that are Low Triage		<b>!</b>	<b>!</b>			1	(23.2-28.8)	,	(21.4-24.8)	1
Age-Adjusted % of all ED	36.3	33.2	34.6	36.2	33.9	l 34.9	33.0	26.5	29.4	1 0.85 L
visits that are Low Triage †		i	i			i	(29.3-36.8)	(23.5-29.5)	(27.0-31.8)	1

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
  - \* Estimates based on fewer than 20 events are likely to be unstable and imprecise.
  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
  - ‡ Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.
  - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.