|                              | City    | y of Torc | onto       | Toront  | o Centr  | al LHIN   | Regent Park       |                  |                 |           |  |
|------------------------------|---------|-----------|------------|---------|----------|-----------|-------------------|------------------|-----------------|-----------|--|
| Indicators                   | Males   | Females   | Both sexes | Males   | Females  | l Both    | Males<br>(95% CI) | Females (95% CI) | Both sexes      | l Rate    |  |
| Demographics ***             |         |           |            |         |          | 1         |                   |                  |                 | 1         |  |
| Total Population Age 0-4     | 68,780  | 65,600    | 134,380    | 28,890  | 27,600   | 56,490    | 395               | l 415            | l 810           | 1         |  |
| Total Population Age 5-19    | 215,715 | 203,795   | l 419,510  | 81,570  | 77,890   | 159,460   | 1,525             | 1,490            | 3,015           | ۱         |  |
| Total Population Age 20-44   | 471,380 | 497,960   | 969,340    | 224,185 | 231,545  | 455,730   | 1,900             | ł 2,150          | 4,050           | ۱         |  |
| Total Population Age 45-64   | 294,840 | 322,830   | 1 617,670  | 130,750 | 138,995  | 269,745   | 1,100             | l 950            | 2,050           | 1         |  |
| All Emergency                |         | l<br>I    | i<br>I     |         | ĺ        | <br> <br> |                   | I<br>I           | i<br>I          | İ         |  |
| Department (ED) visits       |         |           | <b>!</b>   |         | }        | 1         |                   | <b>!</b>         | !<br>!          |           |  |
| (2009) ±                     |         |           |            |         |          | 1         |                   | <u> </u>         | <u> </u>        | 1         |  |
| Population Age 0-4           |         | l<br>I    | I<br>I     |         |          |           |                   | <br>             | I<br>I          | 1         |  |
| # of ED visits               | 36,999  | 28,846    | 65,845     | 15,132  | 11,909   | 27,041    | 197               | ¦ 188            | l 385           | 1         |  |
| Rate of ED visits per 1,000  | 537.9   | 439.7     | 490.0      | 523.8   | 431.5    | ł 478.7   | 498.7             | ł 453.0          | ł 475.3         | 1 0.97 NS |  |
| population per year          |         | !         | <b>!</b>   |         | }        | 1         | (449.4-548.0)     | l (405.1-500.9)  | l (440.9-509.7) | 1         |  |
| % of the population with one | 34.1    | ł 29.2    | ¦ 31.7     | 33.2    | 28.6     | 1 31.0    | 27.3              | ł 28.0           | 27.7            | 1 0.87 NS |  |
| or more ED visits per year   |         | !         | 1          |         |          | 1         | (21.3-33.4)       | (22.0-33.9)      | (23.4-31.9)     | 1         |  |
| Population Age 5-19          |         |           | 1          |         |          | 1         |                   | 1                | 1               | 1         |  |
| # of ED visits               | 50,769  | 43,276    | 94,045     | 20,649  | 17,985   | 1 38,634  | 345               | ł 294            | l 639           | 1         |  |
| Rate of ED visits per 1,000  | 235.4   | l 212.4   | 224.2      | 253.1   | 230.9    | 1 242.3   | 226.2             | l 197.3          | ¦ 211.9         | 1 0.95 NS |  |
| population per year          |         | <u> </u>  | <b> </b>   | İ       | <b> </b> |           | (205.2-247.2)     | l (177.1-217.5)  | l (197.4-226.5) | [         |  |
| % of the population with one | 17.3    | l 15.0    | l 16.2     | 18.3    | 15.8     | 17.1      | 15.9              | ¦ 13.4           | ¦ 14.6          | 1 0.90 L  |  |
| or more ED visits per year   |         | l<br>!    | !<br>!     |         |          | 1         | (13.7-18.0)       | ¦ (11.4-15.3)    | (13.1-16.1)     | 1         |  |
| Population Age 20-44         |         |           | <b>!</b>   |         |          |           |                   | <b>!</b>         | <b>¦</b>        | 1         |  |
| # of ED visits               | 114,073 | 132,273   | 246,346    | 59,363  | 63,776   | 123,139   | 831               | ¦ 727            | l 1,558         | 1         |  |
| Rate of ED visits per 1,000  | 242.0   | ł 265.6   | ¦ 254.1    | 264.8   | 275.4    | 270.2     | 437.4             | ¦ 338.1          | l 384.7         | ¦ 1.51 H  |  |
| population per year          |         | !<br>!    | !          |         |          | 1         | (415.1-459.7)     | ¦ (318.1-358.1)  | l (369.7-399.7) | 1         |  |
| % of the population with one | 15.6    | 16.9      | l 16.3     | 16.3    | 17.3     | 16.8      | 21.6              | ¦ 19.1           | 20.3            | 1.25 H    |  |
| or more ED visits per year   |         |           | l          |         |          | 1         | (19.3-24.0)       | (17.0-21.1)      | (18.7-21.8)     | ŀ         |  |
| Population Age 45-64         |         |           | !          |         |          | 1         |                   | <b>!</b>         | <b>!</b>        | 1         |  |
| # of ED visits               | 88,281  | 89,222    | 177,503    | 45,062  | 40,194   | 85,256    | 668               | ł 400            | l 1,068         | ¦         |  |
| Rate of ED visits per 1,000  | 299.4   | 276.4     | l 287.4    | 344.6   | 289.2    | 316.1     | 607.3             | ł 421.1          | 521.0           | ¦ 1.81 H  |  |
| population per year          |         | !         | <b>!</b>   |         |          | 1         | (578.4-636.1)     | (389.7-452.4)    | l (499.4-542.6) | ¦         |  |
| % of the population with one | 17.8    | ¦ 17.6    | l 17.7     | 18.9    | 17.6     | 18.2      | 27.8              | 24.8             | 26.4            | 1.50 H    |  |
| or more ED visits per year   |         | I<br>I    | 1          |         |          |           | (24.1-31.5)       | (21.2-28.5)      | (23.8-29.0)     | 1         |  |

CI Confidence Interval.

H/L/NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.

<sup>\*\*</sup> Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

<sup>\*\*\*</sup> Denominator: Based on 2006 Census population estimates, Statistics Canada.

<sup>±</sup> All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

|                               | City      | of Toro   | nto       | Toront  | o Centr | al LHIN   | Regent Park   |               |                 |           |
|-------------------------------|-----------|-----------|-----------|---------|---------|-----------|---------------|---------------|-----------------|-----------|
| Indicators                    | Males     | Females   | Both      | Males   | Females | Both      | Males         | Females       | Both sexes      | Rate      |
|                               |           |           | sexes     |         |         | sexes     | (95% CI)      | (95% CI)      | (95% CI)        | ¦ Ratio** |
| Demographics ***              |           |           |           |         |         | 1         |               |               | <br>            | 1         |
| Total Population Age 65-74    | 80,785    | 98,145    | 178,930   | 31,755  | 38,280  | 1 70,035  | 135           | 145           | ł 280           | 1         |
| Total Population Age 75+      | 68,060    | 104,610   | 172,670   | 26,385  | 43,330  | 69,715    | 75            | 75            | 150             | : I       |
| Total Population              | 1,199,560 | 1,292,940 | 2,492,500 | 523,535 | 557,640 | 1,081,175 | 5,130         | 5,225         | 10,355          | ۱ ا       |
| All Emergency                 |           | i         |           |         | ĺ       | 1         |               |               | I<br>I          | 1         |
| Department (ED) visits        |           |           | }         |         | }       | }         |               |               | ¦               | : I       |
| (2009) ±                      |           |           | }         |         | }       | 1         |               | }             |                 |           |
| Population Age 65-74          |           | !<br>!    |           |         |         | 1         |               |               | !<br>!          | l         |
| # of ED visits                | 28,857    | 32,242    | 61,099    | 12,838  | 13,486  | 1 26,324  | 89            | 69            | ¦ 158           | <b>;</b>  |
| Rate of ED visits per 1,000   | 357.2     | 328.5     | 341.5     | 404.3   | 352.3   | 375.9     | 659.3         | 475.9         | ¦ 564.3         | 1.65 H    |
| population per year           |           | <b>¦</b>  |           |         |         | 1         | (579.3-739.2) | (394.6-557.2) | (506.2-622.4)   | : [       |
| % of the population with one  | 20.7      | 20.1      | 20.4      | 22.4    | 21.0    | 1 21.7    | 28.9          | 26.2          | ł 27.5          | 1.35 NS   |
| or more ED visits per year    |           |           |           |         |         | 1         | (18.1-39.6)   | (16.5-35.9)   | (20.3-34.7)     | 1         |
| Population Age 75+            |           | 1         |           |         | 1       | 1         |               |               | 1               | 1         |
| # of ED visits                | 43,187    | 61,793    | 104,980   | 17,504  | 25,792  | 1 43,296  | 54            | 67            | ¦ 121           | 1         |
| Rate of ED visits per 1,000   | 634.5     | 590.7     | 608.0     | 663.4   | 595.2   | 621.0     | 720.0         | 893.3         | ł 806.7         | 1.33 H    |
| population per year           |           | <b>¦</b>  |           |         |         | 1         | (618.4-821.6) | (823.5-963.2) | 1 (743.5-869.9) | : [       |
| % of the population with one  | 34.1      | 33.4      | 33.7      | 34.8    | 33.1    | 33.7      | 37.3          | 45.3          | ł 41.3          | 1.23 NS   |
| or more ED visits per year    |           |           |           |         |         | 1         | (19.9-54.8)   | (24.7-65.9)   | (27.9-54.8)     |           |
| Total Population              |           |           |           |         |         | 1         |               |               |                 | 1         |
| # of ED visits                | 362,166   | 387,652   | 749,818   | 170,548 | 173,142 | 1 343,690 | 2,184         | 1,745         | 3,929           | <b>:</b>  |
| Rate of ED visits per 1,000   | 301.9     | 299.8     | 300.8     | 325.8   | 310.5   | 1 317.9   | 425.7         | 334.0         | ¦ 379.4         | 1.26 H    |
| population per year           |           | <b>!</b>  |           |         |         | }         | (402.2-449.3) | (314.8-353.2) | 1 (364.4-394.5) | : I       |
| Age-Adjusted rate of          | 293.9     | 292.3     | 293.1     | 319.1   | 303.5   | 1 311.2   | 568.5         | 384.3         | ł 475.6         | 1.62 H    |
| visits per 1,000 †            |           |           |           |         |         | 1         | (364.6-772.4) | (367.7-400.9) | ł (465.5-485.7) |           |
| % of the population with one  | 18.9      | 19.0      | 18.9      | 19.5    | 19.2    | 19.3      | 22.1          | 19.8          | 20.9            | 1.11 H    |
| or more ED visits per year    |           | ł         | 1         |         | ł       | 1         | (18.4-21.1)   | (20.6-23.6)   | ¦ (19.9-21.9)   | <b>!</b>  |
| Age-Adjusted % of the         | 19.2      | 19.3      | 19.2      | 19.0    | 19.5    | 19.3      | 23.6          | 22.2          |                 | 1.20 H    |
| population with an ED visit † |           |           |           |         |         | 1         | (22.3-24.9)   | (20.9-23.4)   | (22.1-23.9)     | <b>!</b>  |

CI Confidence Interval.

- **H/L/NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.
  - \*\* Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.
  - \*\*\* Denominator: Based on 2006 Census population estimates, Statistics Canada.
    - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
    - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

|                         | City of Toronto |          |               | Toronto Central LHIN |         |            | Regent Park       |             |                        |              |
|-------------------------|-----------------|----------|---------------|----------------------|---------|------------|-------------------|-------------|------------------------|--------------|
| Indicators              | Males           | Females  | Both<br>sexes | Males                | Females | Both sexes | Males<br>(95% CI) | Females (   | Both sexes<br>(95% CI) | Rate Ratio** |
| Low Triage <sup>a</sup> |                 |          |               |                      | 1       |            |                   |             |                        | 1            |
| Emergency               |                 |          |               |                      |         | <b>!</b>   |                   |             |                        | 1            |
| Department (ED) visits  |                 | !        | 1             |                      | !       | <u> </u>   |                   |             |                        | 1            |
| (2009) ±                |                 | 1        |               |                      | 1       | 1          |                   |             |                        | 1            |
| Population Age 0-4      |                 |          |               |                      |         | <br>       | -                 |             |                        | -            |
| # of ED visits          | 36,999          | l 28,846 | 65,845        | 15,132               | 11,909  | 27,041     | 197               | ¦ 188 ¦     | 385                    | 1            |
| # of Low Triage visits  | 10,135          | 8,471    | 18,606        | 4,310                | 3,726   | 8,036      | 66                | ¦ 78 ¦      | 144                    | +            |
| Ratio of low to high    | 0.38            | 0.42     | 0.40          | 0.41                 | 0.46    | 0.43       | 0.52              | 0.72        | 0.61                   | 1.53 H       |
| Triage visits           |                 |          |               |                      |         | !          | (0.38-0.66)       | (0.53-0.90) | (0.50-0.72)            | 1            |
| % of all ED visits      | 27.4            | ł 29.4   | 28.3          | 28.5                 | 31.3    | ł 29.7     | 33.5              | ¦ 41.5 ¦    | 37.4                   | 1.32 H       |
| that are Low Triage     |                 |          |               |                      |         |            | (23.6-43.4)       | (29.5-53.5) | (29.7-45.1)            | -            |
| Population Age 5-19     |                 |          |               |                      | !       |            |                   |             |                        | 1            |
| # of ED visits          | 50,769          | 43,276   | 94,045        | 20,649               | 17,985  | 38,634     | 345               | l 294 l     | 639                    | 1            |
| # of Low Triage visits  | 22,320          | 17,595   | 39,915        | 8,622                | 7,106   | 15,728     | 156               | ¦ 119 ¦     | 275                    | 1            |
| Ratio of low to high    | 0.79            | 0.69     | 0.75          | 0.73                 | 0.66    | l 0.70     | 0.84              | 0.69        | 0.77                   | 1.03 NS      |
| Triage visits           |                 |          |               |                      | 1       | <b>!</b>   | (0.67-1.01)       | (0.54-0.84) | (0.65-0.88)            | 1            |
| % of all ED visits      | 44.0            | 40.7     | 42.4          | 41.8                 | 39.5    | ł 40.7     | 45.2              | ł 40.5 ł    | 43.0                   | 1.01 NS      |
| that are Low Triage     |                 | <u> </u> |               |                      |         |            | (35.6-54.8)       | (31.0-49.9) | (36.3-49.8)            | 1            |
| Population Age 20-44    |                 | !<br>!   | i<br>I        |                      | 1       | -          |                   |             |                        | 1            |
| # of ED visits          | 114,073         | 132,273  | 246,346       | 59,363               | 63,776  | 123,139    | 831               | l 727 l     | 1,558                  | 1            |
| # of Low Triage visits  | 46,788          | 45,261   | 92,049        | 24,137               | 23,245  | ł 47,382   | 325               | l 258 l     | 583                    | 1            |
| Ratio of low to high    | 0.70            | 0.52     | 0.60          | 0.69                 | 0.58    | 0.63       | 0.65              | 0.55        | 0.60                   | 1.01 NS      |
| Triage visits           |                 | !<br>!   | }             |                      |         | !          | (0.57-0.73)       | (0.48-0.63) | (0.55-0.66)            | +            |
| % of all ED visits      | 41.0            | 34.2     | 37.4          | 40.7                 | 36.4    | 38.5       | 39.1              | 35.5        | 37.4                   | 1.00 NS      |
| that are Low Triage     |                 |          |               |                      |         | !<br>!     | (33.7-44.6)       | (30.1-40.9) | (33.6-41.3)            | 1            |
| Population Age 45-64    |                 | <br>     |               |                      |         |            |                   |             |                        | +            |
| # of ED visits          | 88,281          | 89,222   | 177,503       | 45,062               | 40,194  | 85,256     | 668               | l 400 l     | 1,068                  | 1            |
| # of Low Triage visits  | 27,429          | 27,774   | 55,203        | 13,968               | 12,762  | 26,730     | 224               | ¦ 129 ¦     | 353                    | 1            |
| Ratio of low to high    | 0.45            | 0.46     | 0.45          | 0.45                 | 0.47    | l 0.46     | 0.51              | 0.48        | 0.50                   | 1.10 NS      |
| Triage visits           |                 | <b> </b> |               |                      |         | <b>!</b>   | (0.44-0.58)       | (0.39-0.57) | (0.44-0.55)            |              |
| % of all ED visits      | 31.1            | 31.1     | 31.1          | 31.0                 | 31.8    | 31.4       | 33.5              | 32.3        | 33.1                   | 1.06 NS      |
| that are Low Triage     |                 |          |               |                      | 1       | l<br>I     | (28.1-38.9)       | (25.5-39.0) | (28.8-37.3)            | -            |

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
  - \* Estimates based on fewer than 20 events are likely to be unstable and imprecise.
  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

|                              | City    | y of Toro | nto       | Toron   | to Centra | al LHIN  | Regent Park |              |             |           |  |
|------------------------------|---------|-----------|-----------|---------|-----------|----------|-------------|--------------|-------------|-----------|--|
| Indicators                   | Males   | Females   | Both      | Males   | Females   | Both     | Males       | Females      | Both sexes  | l Rate    |  |
|                              |         | <b>!</b>  | sexes     |         | l         | sexes    | (95% CI)    | (95% CI)     | (95% CI)    | Ratio**   |  |
| Low Triage <sup>a</sup>      |         |           | I         |         |           | 1        |             | 1            | I<br>I      | -         |  |
| Emergency                    |         |           | <b> </b>  |         |           |          |             | ;            | ¦           |           |  |
| Department (ED) visits       |         | <b>!</b>  | <b>!</b>  |         |           | <u> </u> |             | : :          | <br>        | +         |  |
| (2009) ±                     |         |           | <u> </u>  |         |           | 1        |             | 1            |             | -         |  |
| Population Age 65-74         |         | !<br>!    | I<br>I    |         |           |          |             | I            | !<br> <br>  | 1         |  |
| # of ED visits               | 28,857  | 32,242    | l 61,099  | 12,838  | l 13,486  | 26,324   | 89          | l 69         | ¦ 158       | 1         |  |
| # of Low Triage visits       | 6,215   | l 7,807   | l 14,022  | 2,844   | 3,278     | 6,122    | 23          | 12*          | l 35        | +         |  |
| Ratio of low to high         | 0.28    | 0.32      | 0.30      | 0.29    | 0.33      | 0.31     | 0.35        | 0.21*        | 0.29        | 1 0.95 NS |  |
| Triage visits                |         | !         | <b>!</b>  |         |           | 1        | (0.21-0.50) | (0.09-0.33)  | (0.19-0.38) | 1         |  |
| % of all ED visits           | 21.5    | 24.2      | l 22.9    | 22.2    | 24.3      | 23.3     | 25.8        | 17.4*        | 22.2        | 1 0.97 NS |  |
| that are Low Triage          |         |           | <b>!</b>  |         |           | 1        | (13.6-38.1) | (6.6-28.2)   | (13.8-30.5) | 1         |  |
| Population Age 75+           |         |           | <u> </u>  |         |           | 1        |             | !            | <br>        | 1         |  |
| # of ED visits               | 43,187  | 61,793    | 104,980   | 17,504  | 25,792    | 43,296   | 54          | l 67         | l 121       | +         |  |
| # of Low Triage visits       | 6,727   | 9,938     | 16,665    | 2,680   | 4,038     | 6,718    | 11*         | 12*          | ł 23        | +         |  |
| Ratio of low to high         | 0.19    | l 0.19    | l 0.19    | 0.18    | 0.19      | 1 0.19   | 0.26*       | l 0.22*      | 0.23        | 1.23 NS   |  |
| Triage visits                |         | !         | <b>!</b>  |         |           | 1        | (0.11-0.40) | (0.10-0.34)  | (0.14-0.33) |           |  |
| % of all ED visits           | 15.6    | ¦ 16.1    | l 15.9    | 15.3    | l 15.7    | l 15.5   | 20.4*       | ¦ 17.9*      | l 19.0      | 1.20 NS   |  |
| that are Low Triage          |         | !         | 1         |         | <u> </u>  | 1        | (6.9-33.9)  | l (6.7-29.1) | (10.4-27.6) | 1         |  |
| Total Population             |         | 1         | 1         |         | 1         | 1        |             | 1            | I<br>I      | 1         |  |
| # of ED visits               | 362,166 | 387,652   | † 749,818 | 170,548 | 173,142   | 343,690  | 2,184       | 1,745        | l 3,929     | 1         |  |
| # of Low Triage visits       | 119,614 | ¦ 116,846 | 236,460   | 56,561  | ł 54,155  | 110,716  | 805         | 1 608        | ¦ 1,413     | 1         |  |
| Ratio of low to high         | 0.50    | l 0.44    | l 0.47    | 0.50    | l 0.46    | 0.48     | 0.59        | 0.54         | 0.57        | 1.22 H    |  |
| Triage visits                |         | <b>¦</b>  | <b>!</b>  |         | <b> </b>  | }        | (0.55-0.64) | (0.49-0.59)  | (0.53-0.60) | +         |  |
| Age-Adjusted ratio of low    | 0.61    | l 0.51    | l 0.55    | 0.60    | 0.53      | 0.56     | 0.64        | 0.55         | 0.59        | 1.08 H    |  |
| to high Triage visits ‡      |         | !         | <u> </u>  |         | <u> </u>  |          | (0.58-0.70) | (0.50-0.61)  | (0.55-0.63) | +         |  |
| % of all ED visits           | 33.0    | ¦ 30.1    | ¦ 31.5    | 33.2    | 31.3      | 32.2     | 36.9        | 34.8         | 36.0        | 1.14 H    |  |
| that are Low Triage          |         | !         | <b>!</b>  |         | ł         | !        | (33.7-40.1) | (31.4-38.3)  | (33.6-38.3) |           |  |
| Age-Adjusted % of all ED     | 36.3    | 33.2      | l 34.6    | 36.2    | 33.9      | 34.9     | 37.8        | 34.0         | 36.0        | 1.04 NS   |  |
| visits that are Low Triage † |         |           | !         |         |           |          | (34.8-40.7) | (30.9-37.0)  | (33.9-38.1) | 1         |  |

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
  - \* Estimates based on fewer than 20 events are likely to be unstable and imprecise.
  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
  - ‡ Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.
  - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.