| | City | y of Toro | nto | Toront | o Centr | al LHIN | Kingsview Village-The Westway | | | | |
|------------------------------|---------|-----------|------------|---------|---------|-----------|-------------------------------|------------------|---------------------|--------------|--|
| Indicators | Males | Females | Both sexes | Males | Females | l Both | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** | |
| Demographics *** | | l | 1 | | | 1 | | l | 1 | 1 | |
| Total Population Age 0-4 | 68,780 | 65,600 | 134,380 | 28,890 | 27,600 | 1 56,490 | 725 | 730 | 1,455 | 1 | |
| Total Population Age 5-19 | 215,715 | 203,795 | ¦ 419,510 | 81,570 | 77,890 | 159,460 | 2,125 | 1,950 | 4,075 | 1 | |
| Total Population Age 20-44 | 471,380 | 497,960 | 969,340 | 224,185 | 231,545 | 1 455,730 | 3,545 | 3,950 | ł 7,495 | 1 | |
| Total Population Age 45-64 | 294,840 | 322,830 | 1 617,670 | 130,750 | 138,995 | 1 269,745 | 2,320 | 2,620 | 4,940 | 1 | |
| All Emergency | | ! ! | 1 | | - | 1 | | | ! ! | 1 | |
| Department (ED) visits | | | ! | ; | | 1 | • |] | ! | 1 | |
| (2009) ± | | | ! | ; | | | | | ! | 1 | |
| Population Age 0-4 | | l I | I I | | | | | i I | ! | - | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 1 27,041 | 389 | 334 | 723 | } | |
| Rate of ED visits per 1,000 | 537.9 | 439.7 | 490.0 | 523.8 | 431.5 | ł 478.7 | 536.6 | 457.5 | 496.9 | 1.01 NS | |
| population per year | | ! | ! | ; | | 1 | (500.3-572.9) | (421.4-493.7) | (471.2-522.6) | 1 | |
| % of the population with one | 34.1 | 1 29.2 | l 31.7 | 33.2 | 28.6 | 1 31.0 | 36.3 | l 31.6 | 34.0 | 1.07 NS | |
| or more ED visits per year | | ! | 1 | | | 1 | (30.8-41.8) | (26.7-36.6) | (30.3-37.6) | 1 | |
| Population Age 5-19 | | | 1 | | | 1 | | ! | ! | 1 | |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 1 38,634 | 561 | ł 436 | l 997 | } | |
| Rate of ED visits per 1,000 | 235.4 | 212.4 | 224.2 | 253.1 | 230.9 | 1 242.3 | 264.0 | 223.6 | 244.7 | 1.09 H | |
| population per year | | ! | ! | ! | | ! | (245.3-282.7) | (205.1-242.1) | 1 (231.5-257.9) | 1 | |
| % of the population with one | 17.3 | ¦ 15.0 | l 16.2 | 18.3 | 15.8 | l 17.1 | 19.7 | l 15.7 | l 17.8 | 1.10 H | |
| or more ED visits per year | | ! | 1 | ļ | | 1 | (17.6-21.8) | (13.8-17.6) | (16.3-19.2) | 1 | |
| Population Age 20-44 | | | <u> </u> | | | - | | | ! | 1 | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 949 | 1,306 | 2,255 | 1 | |
| Rate of ED visits per 1,000 | 242.0 | 265.6 | 254.1 | 264.8 | 275.4 | 270.2 | 267.7 | 330.6 | 300.9 | 1.18 H | |
| population per year | | ! | ! | ! | | } | (253.1-282.3) | (316.0-345.3) | l (290.5-311.3) | } | |
| % of the population with one | 15.6 | l 16.9 | l 16.3 | 16.3 | 17.3 | 16.8 | 18.0 | ¦ 19.8 | 19.0 | 1.17 H | |
| or more ED visits per year | | | 1 | - | | 1 | (16.4-19.5) | (18.3-21.4) | 1 (17.9-20.1) | 1 | |
| Population Age 45-64 | | 1 | 1 | - | | 1 | | l I | ! | 1 | |
| # of ED visits | 88,281 | l 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 635 | l 812 | ¦ 1,447 | } | |
| Rate of ED visits per 1,000 | 299.4 | 276.4 | ł 287.4 | 344.6 | 289.2 | 1 316.1 | 273.7 | 309.9 | ł 292.9 | 1.02 NS | |
| population per year | | | ! | | | | (255.6-291.8) | (292.2-327.6) | l (280.2-305.6) | 1 | |
| % of the population with one | 17.8 | l 17.6 | ¦ 17.7 | 18.9 | 17.6 | 18.2 | 18.3 | 20.0 | 19.2 | 1.09 H | |
| or more ED visits per year | | l I | ! | | | 1 | (16.4-20.2) | (18.1-21.9) | 1 (17.9-20.6) | 1 | |

CI Confidence Interval.

H/L/NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.

^{**} Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

^{***} Denominator: Based on 2006 Census population estimates, Statistics Canada.

[±] All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

| | City | y of Toro | nto | Toron | to Centra | al LHIN | Kingsview Village-The Westway | | | | |
|-------------------------------|-----------|-----------|----------------------|---------|-----------|-----------|-------------------------------|---------------|-----------------|-----------|--|
| Indicators | Males | ¦ Females | Both | Males | Females | ¦ Both | Males | | Both sexes | | |
| | | ! | sexes | | | sexes | (95% CI) | (95% CI) | (95% CI) | ¦ Ratio** | |
| Demographics *** | | <u> </u> | <u> </u> | | | <u> </u> | | <u> </u> | 1 | ! | |
| Total Population Age 65-74 | 80,785 | 98,145 | 178,930 | 31,755 | 38,280 | 70,035 | 760 | 930 | 1,690 | 1 | |
| Total Population Age 75+ | 68,060 | 104,610 | 172,670 | 26,385 | 43,330 | 69,715 | 705 | 930 | 1,635 | 1 | |
| Total Population | 1,199,560 | 1,292,940 | 2,492,500 | 523,535 | 557,640 | 1,081,175 | 10,180 | 11,110 | 1 21,290 | 1 | |
| All Emergency | | ! | l | | i | 1 | | i | 1 | - | |
| Department (ED) visits | | | | | | } | | | 1 | | |
| (2009) ± | | | | | ! | 1 | | | 1 | 1 | |
| Population Age 65-74 | | ! | ! ! | | ! ! | - | | ! | | ! | |
| # of ED visits | 28,857 | 32,242 | l 61,099 | 12,838 | 13,486 | 1 26,324 | 277 | 314 | ¦ 591 | ! | |
| Rate of ED visits per 1,000 | 357.2 | 328.5 | 341.5 | 404.3 | 352.3 | 375.9 | 364.5 | 337.6 | 349.7 | 1.02 NS | |
| population per year | | ! | ! | | <u> </u> | ! | (330.3-398.7) | (307.2-368.0) | (327.0-372.4) | ! | |
| % of the population with one | 20.7 | ł 20.1 | 20.4 | 22.4 | 21.0 | 1 21.7 | 21.6 | 20.8 | ł 21.1 | 1.04 NS | |
| or more ED visits per year | | ! | <u> </u> | | | 1 | (17.8-25.3) | (17.5-24.0) | (18.7-23.6) | 1 | |
| Population Age 75+ | | I I | | | l I | 1 | | 1 | ! | 1 | |
| # of ED visits | 43,187 | l 61,793 | 104,980 | 17,504 | 25,792 | 1 43,296 | 411 | ¦ 444 | l 855 | ! | |
| Rate of ED visits per 1,000 | 634.5 | 590.7 | 608.0 | 663.4 | 595.2 | l 621.0 | 583.0 | 477.4 | 522.9 | 1 0.86 L | |
| population per year | | ! | ! | | <u> </u> | ! | (546.6-619.4) | (445.3-509.5) | l (498.7-547.1) | ! | |
| % of the population with one | 34.1 | 33.4 | 33.7 | 34.8 | 33.1 | 33.7 | 31.9 | 28.2 | 29.8 | l 0.88 L | |
| or more ED visits per year | | 1 | ! ! | | | 1 | (26.9-37.0) | (24.1-32.2) | (26.6-32.9) | 1 | |
| Total Population | | ! | ! ! | | I I | - | | l I | 1 | | |
| # of ED visits | 362,166 | 387,652 | [†] 749,818 | 170,548 | 173,142 | 1 343,690 | 3,222 | 3,646 | l 6,868 | ! | |
| Rate of ED visits per 1,000 | 301.9 | l 299.8 | 300.8 | 325.8 | 310.5 | 1 317.9 | 316.5 | 328.2 | 322.6 | 1.07 H | |
| population per year | 1 | ! | ! | | <u> </u> | 1 | (303.3-329.7) | (315.2-341.2) | (313.3-331.9) | ! | |
| Age-Adjusted rate of | 293.9 | 292.3 | 293.1 | 319.1 | 303.5 | 311.2 | 304.8 | 325.6 | 315.3 | 1.08 H | |
| visits per 1,000 † | | ! | | | | 1 | (295.8-313.8) | (316.9-334.2) | l (309.0-321.5) | 1 | |
| % of the population with one | 18.9 | ¦ 19.0 | l 18.9 | 19.5 | 19.2 | 19.3 | 20.9 | 20.7 | 20.8 | 1.10 H | |
| or more ED visits per year | | ! | | | ¦ | 1 | (19.8-21.7) | (19.9-21.9) | (20.1-21.5) | 1 | |
| Age-Adjusted % of the | 19.2 | l 19.3 | l 19.2 | 19.0 | l 19.5 | 19.3 | 20.4 | 20.5 | 20.5 | 1.07 H | |
| population with an ED visit † | | | | | | 1 | (19.6-21.2) | (19.8-21.3) | (20.0-21.1) | | |

CI Confidence Interval.

- **H/L/NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.
 - ** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.
 - *** Denominator: Based on 2006 Census population estimates, Statistics Canada.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
 - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

| | City of Toronto | | | | to Centra | al LHIN | Kingsview Village-The Westway | | | |
|-------------------------|-----------------|-----------|------------|--------|-----------|------------|-------------------------------|------------------|---------------------|--------------|
| Indicators | Males | ¦ Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a | | 1 | | | 1 | 1 | | İ | ! | 1 |
| Emergency | | ! | <u> </u> | | ! | ! | | | 1 | 1 |
| Department (ED) visits | | ! | ! | | ! | ! | | ! | ! | 1 |
| (2009) ± | | 1 | | | | | | | | |
| Population Age 0-4 | | ! | I I | | ! ! | I I | | l | 1 | ! ! |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | ¦ 27,041 | 389 | 334 | ł 723 | 1 |
| # of Low Triage visits | 10,135 | 8,471 | 18,606 | 4,310 | 3,726 | 8,036 | 80 | l 89 | 169 | |
| Ratio of low to high | 0.38 | 0.42 | 0.40 | 0.41 | 0.46 | 0.43 | 0.26 | 0.37 | 0.31 | 1 0.77 L |
| Triage visits | | ! | <u> </u> | | ! | ! | (0.20-0.32) | (0.29-0.45) | (0.26-0.36) | 1 |
| % of all ED visits | 27.4 | 1 29.4 | ł 28.3 | 28.5 | 1 31.3 | ł 29.7 | 20.6 | 26.6 | 23.4 | 1 0.83 L |
| that are Low Triage | | 1 | | | 1 | | (15.5-25.6) | (20.2-33.1) | 1 (19.3-27.4) | |
| Population Age 5-19 | | ! | | | 1 | ! | | | ! | } |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 561 | ł 436 | l 997 | 1 |
| # of Low Triage visits | 22,320 | 17,595 | ¦ 39,915 | 8,622 | ł 7,106 | 15,728 | 239 | ¦ 158 | l 397 | } |
| Ratio of low to high | 0.79 | 0.69 | 0.75 | 0.73 | 0.66 | l 0.70 | 0.75 | 0.57 | 0.67 | 1 0.89 NS |
| Triage visits | | ! | | | 1 | ! | (0.63-0.87) | (0.46-0.68) | (0.59-0.75) | 1 |
| % of all ED visits | 44.0 | 40.7 | ł 42.4 | 41.8 | 39.5 | ł 40.7 | 42.6 | 36.2 | 39.8 | 1 0.94 NS |
| that are Low Triage | | 1 | ! | | l . | 1 | (35.5-49.7) | (29.2-43.3) | (34.8-44.9) | 1 |
| Population Age 20-44 | | | | | ! | ! | | ¦ | 1 | 1 |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 949 | l 1,306 | 1 2,255 | 1 |
| # of Low Triage visits | 46,788 | 45,261 | 92,049 | 24,137 | 23,245 | 47,382 | 336 | 324 | ł 660 | 1 |
| Ratio of low to high | 0.70 | 0.52 | 0.60 | 0.69 | 0.58 | 0.63 | 0.55 | 0.33 | 0.41 | 1 0.69 L |
| Triage visits | | ! | ¦ | | ! | ! | (0.48-0.62) | (0.29-0.37) | (0.38-0.45) | 1 |
| % of all ED visits | 41.0 | 34.2 | ¦ 37.4 | 40.7 | l 36.4 | l 38.5 | 35.4 | 24.8 | 1 29.3 | 1 0.78 L |
| that are Low Triage | | ! | ! | | ! | ! | (30.7-40.1) | (21.7-27.9) | (26.6-31.9) | |
| Population Age 45-64 | | ! | | | 1 | ! | | ¦ | 1 | - |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | ł 40,194 | 85,256 | 635 | l 812 | 1,447 | 1 |
| # of Low Triage visits | 27,429 | 27,774 | 55,203 | 13,968 | 12,762 | 26,730 | 153 | ł 207 | l 360 | 1 |
| Ratio of low to high | 0.45 | 0.46 | 0.45 | 0.45 | l 0.47 | l 0.46 | 0.32 | 0.34 | 0.33 | 1 0.73 L |
| Triage visits | | ! | ! | | l | l | (0.26-0.37) | (0.29-0.39) | (0.29-0.37) | 1 |
| % of all ED visits | 31.1 | 31.1 | ¦ 31.1 | 31.0 | 31.8 | 31.4 | 24.1 | 25.5 | 24.9 | 1 0.80 L |
| that are Low Triage | | 1 | | | <u> </u> | | (19.7-28.5) | (21.5-29.5) | (21.9-27.8) | 1 |

CI Confidence Interval.

- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
 - * Estimates based on fewer than 20 events are likely to be unstable and imprecise.
 - ** Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
 - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

| | City | y of Toro | nto | Toront | to Centra | al LHIN | Kingsview Village-The Westway | | | |
|------------------------------|---------|-----------|---------|---------|-----------|---------|-------------------------------|---------------|---------------|----------|
| Indicators | Males | Females | Both | Males | Females | Both | Males | | Both sexes | |
| | | | sexes | | <u> </u> | sexes | (95% CI) | (95% CI) | (95% CI) | Ratio** |
| Low Triage ^a | | | | | } | ! | | 1 | 1 | ! |
| Emergency | | | } | | | 1 | | 1 | | |
| Department (ED) visits | | | | | | 1 | • | 1 | | |
| (2009) ± | | | | | | 1 | | 1 | <u> </u> | 1 |
| Population Age 65-74 | | - | | | i i | ! | | 1 | | - |
| # of ED visits | 28,857 | 32,242 | 61,099 | 12,838 | 13,486 | 26,324 | 277 | l 314 | ¦ 591 | ! |
| # of Low Triage visits | 6,215 | 7,807 | 14,022 | 2,844 | 3,278 | 6,122 | 51 | l 55 | 106 | 1 |
| Ratio of low to high | 0.28 | 0.32 | 0.30 | 0.29 | 0.33 | 0.31 | 0.23 | 0.21 | 0.22 | │ 0.73 L |
| Triage visits | | | } | | ! | ! | (0.16-0.29) | (0.16-0.27) | (0.18-0.26) | 1 |
| % of all ED visits | 21.5 | ł 24.2 | 22.9 | 22.2 | 24.3 | 23.3 | 18.4 | l 17.5 | ¦ 17.9 | 1 0.78 L |
| that are Low Triage | | | | | | 1 | (12.8-24.0) | 1 (12.4-22.6) | 1 (14.2-21.7) | 1 |
| Population Age 75+ | | | 1 | | | 1 | | <u> </u> | | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 411 | l 444 | l 855 | } |
| # of Low Triage visits | 6,727 | 9,938 | 16,665 | 2,680 | 4,038 | 6,718 | 36 | ł 61 | ¦ 97 | 1 |
| Ratio of low to high | 0.19 | l 0.19 | 0.19 | 0.18 | 0.19 | l 0.19 | 0.10 | l 0.16 | 0.13 | 1 0.67 L |
| Triage visits | | | | | | ! | (0.06-0.13) | l (0.12-0.20) | (0.10-0.15) | 1 |
| % of all ED visits | 15.6 | 16.1 | 15.9 | 15.3 | 15.7 | 15.5 | 8.8 | 13.7 | l 11.3 | 0.71 L |
| that are Low Triage | | | | | | ! | (5.8-11.8) | (10.0-17.5) | (8.9-13.7) | |
| Total Population | | | | | | 1 | | 1 | | ! |
| # of ED visits | 362,166 | 387,652 | 749,818 | 170,548 | 173,142 | 343,690 | 3,222 | 3,646 | ł 6,868 | 1 |
| # of Low Triage visits | 119,614 | 116,846 | 236,460 | 56,561 | ł 54,155 | 110,716 | 895 | l 894 | ¦ 1,789 | 1 |
| Ratio of low to high | 0.50 | 0.44 | 0.47 | 0.50 | l 0.46 | 0.48 | 0.39 | 0.33 | 0.35 | ↓ 0.76 L |
| Triage visits | | | | | | ! | (0.36-0.41) | (0.30-0.35) | (0.34-0.37) | 1 |
| Age-Adjusted ratio of low | 0.61 | 0.51 | 0.55 | 0.60 | 0.53 | 0.56 | 0.49 | 1 0.37 | 0.42 | 0.76 L |
| to high Triage visits ‡ | | | | | ! | 1 | (0.45-0.53) | (0.34-0.40) | (0.40-0.44) | 1 |
| % of all ED visits | 33.0 | 30.1 | 31.5 | 33.2 | 31.3 | 32.2 | 27.8 | 24.5 | 26.0 | 0.83 L |
| that are Low Triage | | ! | 1 | | | ! | (25.6-29.9) | (22.7-26.4) | (24.6-27.5) | ! |
| Age-Adjusted % of all ED | 36.3 | 33.2 | 34.6 | 36.2 | 33.9 | 34.9 | 31.5 | 26.4 | 28.6 | 0.83 L |
| visits that are Low Triage † | | | | | | 1 | (29.2-33.9) | 1 (24.4-28.4) | (27.1-30.1) | 1 |

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
 - * Estimates based on fewer than 20 events are likely to be unstable and imprecise.
 - ** Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
 - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
 - ‡ Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.
 - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.