N51 – Willowdale East Profile: Emergency Department Care

| | City | y of Toro | nto | Toront | o Centr | al LHIN | Willowdale East | | | | |
|------------------------------|---------|-----------|------------|---------|---------|----------|-------------------|------------------|-----------------|--------------|--|
| Indicators | Males | Females | Both sexes | Males | Females | l Both | Males (95% CI) | Females (95% CI) | Both sexes | Rate Ratio** | |
| Demographics *** | | | | | | 1 | | | 1 | 1 | |
| Total Population Age 0-4 | 68,780 | 65,600 | 134,380 | 28,890 | 27,600 | 1 56,490 | 855 | 740 | 1,595 | 1 | |
| Total Population Age 5-19 | 215,715 | 203,795 | ¦ 419,510 | 81,570 | 77,890 | 159,460 | 2,845 | 2,780 | l 5,625 | 1 | |
| Total Population Age 20-44 | 471,380 | 497,960 | 969,340 | 224,185 | 231,545 | 455,730 | 9,470 | 9,965 | 19,435 | 1 | |
| Total Population Age 45-64 | 294,840 | 322,830 | ¦ 617,670 | 130,750 | 138,995 | 269,745 | 4,600 | l 5,490 | 10,090 | ! | |
| All Emergency | | ! | | | | İ | - | ! ! | ! ! | 1 | |
| Department (ED) visits | | | | | | 1 | | | ! | 1 | |
| (2009) ± | | <u> </u> | <u> </u> | | | <u> </u> | | ! ! | ! ! | 1 | |
| Population Age 0-4 | | | ! | | | 1 | | ļ | 1 | | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 338 | ¦ 313 | ¦ 651 | } | |
| Rate of ED visits per 1,000 | 537.9 | 439.7 | ł 490.0 | 523.8 | 431.5 | ł 478.7 | 395.3 | 423.0 | 408.2 | 0.83 L | |
| population per year | | ¦ | | | | 1 | (362.5-428.1) | (387.4-458.6) | l (384.0-432.3) | 1 | |
| % of the population with one | 34.1 | 29.2 | ¦ 31.7 | 33.2 | 28.6 | 1 31.0 | 27.5 | 27.4 | ł 27.5 | 0.87 L | |
| or more ED visits per year | | ! | | | | 1 | (23.4-31.6) | (23.0-31.9) | (24.4-30.5) | 1 | |
| Population Age 5-19 | | | 1 | | | 1 | | | - | ! | |
| # of ED visits | 50,769 | 43,276 | l 94,045 | 20,649 | 17,985 | 38,634 | 537 | ł 455 | 1 992 | 1 | |
| Rate of ED visits per 1,000 | 235.4 | 212.4 | 224.2 | 253.1 | 230.9 | 242.3 | 188.8 | 163.7 | 176.4 | 0.79 L | |
| population per year | | ! | ! | | | 1 | (174.4-203.1) | 1 (149.9-177.4) | 1 (166.4-186.3) | 1 | |
| % of the population with one | 17.3 | 15.0 | l 16.2 | 18.3 | 15.8 | 17.1 | 14.4 | 12.6 | l 13.5 | 0.83 L | |
| or more ED visits per year | | ! | ! | | | ! | (12.9-15.9) | (11.1-14.0) | l (12.5-14.5) | 1 | |
| Population Age 20-44 | | | ! | | } | | | | 1 | ! | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 1,504 | 1,868 | 3,372 | 1 | |
| Rate of ED visits per 1,000 | 242.0 | 265.6 | ł 254.1 | 264.8 | 275.4 | 270.2 | 158.8 | l 187.5 | ¦ 173.5 | 0.68 L | |
| population per year | | ¦ | | | | 1 | (151.5-166.2) | (179.8-195.1) | ¦ (168.2-178.8) | 1 | |
| % of the population with one | 15.6 | 16.9 | l 16.3 | 16.3 | 17.3 | 16.8 | 11.5 | 13.0 | 12.2 | 0.75 L | |
| or more ED visits per year | | | | | | 1 | (10.8-12.2) | (12.2-13.7) | (11.7-12.8) | 1 | |
| Population Age 45-64 | | ¦ | ! | | | | | | 1 | 1 | |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 741 | 1,063 | 1,804 | 1 | |
| Rate of ED visits per 1,000 | 299.4 | 276.4 | ł 287.4 | 344.6 | 289.2 | 316.1 | 161.1 | 193.6 | ¦ 178.8 | 0.62 L | |
| population per year | | l | ! | | | 1 | (150.5-171.7) | (183.2-204.1) | l (171.3-186.3) | ! | |
| % of the population with one | 17.8 | 17.6 | l 17.7 | 18.9 | 17.6 | 18.2 | 11.7 | 13.5 | 12.7 | 0.72 L | |
| or more ED visits per year | | | 1 | | | | (10.6-12.7) | (12.5-14.6) | 1 (11.9-13.4) | 1 | |

CI Confidence Interval.

H/L/NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.

^{**} Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

^{***} Denominator: Based on 2006 Census population estimates, Statistics Canada.

[±] All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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| | City of Toronto | | | Toron | to Centra | al LHIN | Willowdale East | | | | |
|-------------------------------|-----------------|-----------|------------|---------|-----------|-----------|-----------------|---------------|-----------------|----------|--|
| Indicators | Males | l Females | Both | Males | Females | l Both | Males | Females | Both sexes | Rate | |
| | | 1 | sexes | | ł | sexes | (95% CI) | (95% CI) | (95% CI) | Ratio** | |
| Demographics *** | | İ | İ | | ĺ | 1 | | İ | I I | ! | |
| Total Population Age 65-74 | 80,785 | 98,145 | 178,930 | 31,755 | 38,280 | 1 70,035 | 1,015 | 1,190 | 1 2,205 | 1 | |
| Total Population Age 75+ | 68,060 | 104,610 | 172,670 | 26,385 | 43,330 | 69,715 | 895 | 1,250 | 2,145 | l | |
| Total Population | 1,199,560 | 1,292,940 | 12,492,500 | 523,535 | 557,640 | 1,081,175 | 19,680 | 21,415 | ł 41,095 | 1 | |
| All Emergency | | ! | l | | i | 1 | | | I I | 1 | |
| Department (ED) visits | | | | | | 1 | | | ! | ! | |
| (2009) ± | | | | | <u> </u> | 1 | | } | | ! | |
| Population Age 65-74 | | ! | I I | | ! ! | 1 | | | I I | 1 | |
| # of ED visits | 28,857 | 32,242 | l 61,099 | 12,838 | 13,486 | 1 26,324 | 280 | 366 | ł 646 | ! | |
| Rate of ED visits per 1,000 | 357.2 | 328.5 | 341.5 | 404.3 | 352.3 | 375.9 | 275.9 | 307.6 | 293.0 | 0.86 L | |
| population per year | | ! | ! ! | | <u> </u> | 1 | (248.4-303.4) | (281.3-333.8) | 1 (274.0-312.0) | ! | |
| % of the population with one | 20.7 | ł 20.1 | 20.4 | 22.4 | 21.0 | 1 21.7 | 18.3 | 18.5 | l 18.4 | 0.90 NS | |
| or more ED visits per year | · | ! | ! | | <u> </u> | 1 | (15.4-21.2) | (15.8-21.2) | (16.4-20.4) | ! | |
| Population Age 75+ | | I I | | | l I | 1 | | | | 1 | |
| # of ED visits | 43,187 | l 61,793 | 104,980 | 17,504 | 25,792 | 1 43,296 | 412 | 598 | 1,010 | 1 | |
| Rate of ED visits per 1,000 | 634.5 | 590.7 | 608.0 | 663.4 | 595.2 | l 621.0 | 460.3 | 478.4 | ł 470.9 | 0.77 L | |
| population per year | | ! | ! | | <u> </u> | ! | (427.7-493.0) | (450.7-506.1) | l (449.7-492.0) | ! | |
| % of the population with one | 34.1 | 33.4 | 33.7 | 34.8 | 33.1 | 33.7 | 27.0 | 29.0 | ł 28.2 | 0.84 L | |
| or more ED visits per year | | ! | | | | } | (23.1-31.0) | (25.5-32.6) | ł (25.6-30.9) | ! | |
| Total Population | | | | | I I | 1 | | | | - | |
| # of ED visits | 362,166 | 387,652 | † 749,818 | 170,548 | 173,142 | 1 343,690 | 3,812 | 4,663 | l 8,475 | ! | |
| Rate of ED visits per 1,000 | 301.9 | 1 299.8 | 300.8 | 325.8 | 310.5 | 1 317.9 | 193.7 | 217.7 | 206.2 | 1 0.69 L | |
| population per year | | ! | ! | | <u> </u> | 1 | (186.9-200.5) | (210.7-224.8) | (201.3-211.2) | 1 | |
| Age-Adjusted rate of | 293.9 | 292.3 | 293.1 | 319.1 | 303.5 | 311.2 | 203.4 | 226.8 | ł 215.2 | 0.73 L | |
| visits per 1,000 † | | ! | ! | | 1 | 1 | (197.4-209.3) | (221.0-232.7) | ¦ (211.0-219.4) | 1 | |
| % of the population with one | 18.9 | ¦ 19.0 | l 18.9 | 19.5 | 19.2 | 19.3 | 13.7 | 14.8 | l 14.3 | 0.75 L | |
| or more ED visits per year | | ! | ¦ | | ! | 1 | (14.2-15.4) | (13.1-14.3) | l (13.9-14.7) | 1 | |
| Age-Adjusted % of the | 19.2 | l 19.3 | l 19.2 | 19.0 | l 19.5 | 19.3 | 14.5 | 15.5 | ¦ 15.0 | 0.78 L | |
| population with an ED visit † | | 1 | ! | | l | } | (13.9-15.0) | (14.9-16.0) | l (14.6-15.3) | 1 | |

CI Confidence Interval.

- **H/L/NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.
 - ** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.
 - *** Denominator: Based on 2006 Census population estimates, Statistics Canada.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
 - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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|-------------------------|-----------------|----------|------------|----------------------|---------|-------------------|-------------------|-----------------|---------------------|--------------|
| Indicators | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a | | | | | 1 | | | | | 1 |
| Emergency | | | | | | | | | | 1 |
| Department (ED) visits | | <u> </u> | | | | ļ | | | | 1 |
| (2009) ± | | } | | | | | | | } | 1 |
| Population Age 0-4 | | <u> </u> | | | | <u>.</u> | | | | ! |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 338 | 313 | 651 | 1 |
| # of Low Triage visits | 10,135 | l 8,471 | 18,606 | 4,310 | 3,726 | 8,036 | 84 | l 80 l | 164 | 1 |
| Ratio of low to high | 0.38 | 0.42 | 0.40 | 0.41 | 0.46 | 0.43 | 0.33 | 0.34 | 0.34 | 1 0.85 L |
| Triage visits | | ! | | | | ! | (0.26-0.41) | (0.26-0.43) | (0.28-0.39) | 1 |
| % of all ED visits | 27.4 | 29.4 | 28.3 | 28.5 | 31.3 | 29.7 | 24.9 | l 25.6 l | 25.2 | 1 0.89 NS |
| that are Low Triage | | | | | | | (18.7-31.0) | ¦ (19.1-32.1) ¦ | (20.7-29.6) | - |
| Population Age 5-19 | | | | | 1 | | | | | 1 |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 537 | ¦ 455 ¦ | 992 | 1 |
| # of Low Triage visits | 22,320 | 17,595 | 39,915 | 8,622 | 7,106 | 15,728 | 266 | ¦ 174 ¦ | 440 | 1 |
| Ratio of low to high | 0.79 | 0.69 | 0.75 | 0.73 | 0.66 | 0.70 | 0.99 | l 0.62 l | 0.80 | 1.08 NS |
| Triage visits | | | | | 1 | | (0.83-1.15) | l (0.51-0.74) | (0.71-0.90) | 1 |
| % of all ED visits | 44.0 | 40.7 | 42.4 | 41.8 | 39.5 | 40.7 | 49.5 | l 38.2 | 44.4 | 1.05 NS |
| that are Low Triage | | <u> </u> | | | | | (41.2-57.9) | (31.0-45.5) | (38.8-49.9) | 1 |
| Population Age 20-44 | | ! ! | i I | | 1 | 1 | | | | 1 |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 1,504 | ¦ 1,868 ¦ | 3,372 | 1 |
| # of Low Triage visits | 46,788 | 45,261 | 92,049 | 24,137 | 23,245 | 47,382 | 671 | ¦ 729 ¦ | 1,400 | 1 |
| Ratio of low to high | 0.70 | 0.52 | 0.60 | 0.69 | 0.58 | 0.63 | 0.81 | l 0.64 | 0.72 | 1.19 H |
| Triage visits | | ¦ | | | | | (0.73-0.89) | l (0.59-0.70) l | (0.67-0.76) | 1 |
| % of all ED visits | 41.0 | 34.2 | 37.4 | 40.7 | 36.4 | 38.5 | 44.6 | 39.0 | 41.5 | 1.11 H |
| that are Low Triage | | | | | | | (40.1-49.2) | (35.4-42.7) | (38.7-44.4) | 1 |
| Population Age 45-64 | | | | | 1 | | | | | 1 |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 741 | l 1,063 l | 1,804 | 1 |
| # of Low Triage visits | 27,429 | 27,774 | 55,203 | 13,968 | 12,762 | 26,730 | 234 | l 368 l | 602 | 1 |
| Ratio of low to high | 0.45 | 0.46 | 0.45 | 0.45 | 0.47 | 0.46 | 0.46 | 0.53 | 0.50 | 1.10 H |
| Triage visits | | ! | | | | ; | (0.39-0.53) | (0.47-0.60) | (0.45-0.55) | |
| % of all ED visits | 31.1 | 31.1 | 31.1 | 31.0 | 31.8 | 31.4 | 31.6 | 34.6 | 33.4 | 1.07 NS |
| that are Low Triage | | | | | 1 | | (26.7-36.5) | (30.2-39.0) | (30.1-36.6) | ļ. |

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
 - * Estimates based on fewer than 20 events are likely to be unstable and imprecise.
 - ** Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
 - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|------------------------------|-----------------|---------|-----------|---------|-------------------|-----------|-----------------|-------------|-------------------|-----------|--|
| Indicators | Males | Females | Both | Males | Females | Both | Males | Females | Both sexes | l Rate | |
| | | 1 | sexes | | l | sexes | (95% CI) | (95% CI) | (95% CI) | l Ratio** | |
| Low Triage ^a | | | | | | 1 | | 1 | I I | - | |
| Emergency | | } | | | | | | | ¦ | + | |
| Department (ED) visits | | } | <u> </u> | | <u> </u> | <u> </u> | | : | l I | 1 | |
| (2009) ± | | | | | | 1 | | | | 1 | |
| Population Age 65-74 | | | i I | | <u>-</u> | | | ! | <u>-</u> | | |
| # of ED visits | 28,857 | 32,242 | l 61,099 | 12,838 | 13,486 | 26,324 | 280 | l 366 | l 646 | 1 | |
| # of Low Triage visits | 6,215 | 7,807 | l 14,022 | 2,844 | 3,278 | 6,122 | 56 | 101 | 157 | 1 | |
| Ratio of low to high | 0.28 | 0.32 | 0.30 | 0.29 | 0.33 | 0.31 | 0.25 | 0.38 | 0.32 | 1.07 NS | |
| Triage visits | | | ! | | <u> </u> | | (0.18-0.32) | (0.30-0.47) | (0.27-0.38) | 1 | |
| % of all ED visits | 21.5 | 24.2 | 22.9 | 22.2 | 24.3 | 23.3 | 20.0 | 27.6 | 24.3 | 1.06 NS | |
| that are Low Triage | | | <u> </u> | | | 1 | (14.1-25.9) | (21.3-33.9) | 1 (19.9-28.7) | 1 | |
| Population Age 75+ | | 1 | | | | 1 | | ! | | 1 | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 412 | l 598 | 1,010 | 1 | |
| # of Low Triage visits | 6,727 | 9,938 | l 16,665 | 2,680 | 4,038 | 6,718 | 64 | 116 | l 180 | } | |
| Ratio of low to high | 0.19 | 0.19 | l 0.19 | 0.18 | 0.19 | 1 0.19 | 0.19 | 1 0.24 | 0.22 | 1.15 NS | |
| Triage visits | | | ¦ | | | | (0.14-0.24) | (0.20-0.29) | (0.19-0.25) | } | |
| % of all ED visits | 15.6 | 16.1 | l 15.9 | 15.3 | 15.7 | 15.5 | 15.5 | 19.4 | 17.8 | 1.12 NS | |
| that are Low Triage | | | ! | | | ! | (11.4-19.7) | (15.5-23.3) | (14.9-20.7) | 1 | |
| Total Population | | | | | | 1 | | ! | l I | 1 | |
| # of ED visits | 362,166 | 387,652 | † 749,818 | 170,548 | 173,142 | 343,690 | 3,812 | 4,663 | l 8,475 | } | |
| # of Low Triage visits | 119,614 | 116,846 | 236,460 | 56,561 | ł 54,155 | 110,716 | 1,375 | l 1,568 | l 2,943 | } | |
| Ratio of low to high | 0.50 | 0.44 | l 0.47 | 0.50 | l 0.46 | 0.48 | 0.57 | l 0.51 | l 0.54 | ¦ 1.15 H | |
| Triage visits | | | ¦ | | | | (0.53-0.60) | (0.48-0.54) | (0.51-0.56) | } | |
| Age-Adjusted ratio of low | 0.61 | 0.51 | 0.55 | 0.60 | 0.53 | 0.56 | 0.70 | 1 0.56 | 0.62 | 1.12 H | |
| to high Triage visits ‡ | | | | | 1 | 1 | (0.65-0.76) | (0.52-0.59) | (0.58-0.65) | + | |
| % of all ED visits | 33.0 | 30.1 | 31.5 | 33.2 | 31.3 | 32.2 | 36.1 | 33.6 | 34.7 | ¦ 1.10 H | |
| that are Low Triage | | | <u> </u> | | | <u> </u> | (33.7-38.5) | (31.6-35.7) | (33.2-36.3) | 1 | |
| Age-Adjusted % of all ED | 36.3 | 33.2 | ł 34.6 | 36.2 | 33.9 | 34.9 | 39.3 | 34.9 | 36.9 | 1.07 H | |
| visits that are Low Triage † | | | ! ! | | | | (36.8-41.8) | (32.8-37.0) | (35.3-38.5) | - | |

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 - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
 - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
 - ‡ Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.
 - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.