

N25 – Glenfield-Jane Heights Profile: Emergency Department Care

| Indicators | City of Toronto | | | Toronto Central LHIN | | | Glenfield-Jane Heights | | | |
|---|-----------------|---------|------------|----------------------|---------|------------|------------------------|---------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Demographics *** | | | | | | | | | | |
| Total Population Age 0-4 | 68,780 | 65,600 | 134,380 | 28,890 | 27,600 | 56,490 | 1,085 | 1,000 | 2,085 | |
| Total Population Age 5-19 | 215,715 | 203,795 | 419,510 | 81,570 | 77,890 | 159,460 | 3,525 | 3,315 | 6,840 | |
| Total Population Age 20-44 | 471,380 | 497,960 | 969,340 | 224,185 | 231,545 | 455,730 | 5,030 | 5,770 | 10,800 | |
| Total Population Age 45-64 | 294,840 | 322,830 | 617,670 | 130,750 | 138,995 | 269,745 | 2,995 | 3,585 | 6,580 | |
| All Emergency Department (ED) visits (2009) ± | | | | | | | | | | |
| Population Age 0-4 | | | | | | | | | | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 616 | 525 | 1,141 | |
| Rate of ED visits per 1,000 population per year | 537.9 | 439.7 | 490.0 | 523.8 | 431.5 | 478.7 | 567.7 (538.3-597.2) | 525.0 (494.0-556.0) | 547.2 (525.9-568.6) | 1.12 H |
| % of the population with one or more ED visits per year | 34.1 | 29.2 | 31.7 | 33.2 | 28.6 | 31.0 | 35.9 (31.5-40.4) | 33.0 (28.7-37.3) | 34.5 (31.4-37.6) | 1.09 NS |
| Population Age 5-19 | | | | | | | | | | |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 816 | 799 | 1,615 | |
| Rate of ED visits per 1,000 population per year | 235.4 | 212.4 | 224.2 | 253.1 | 230.9 | 242.3 | 231.5 (217.6-245.4) | 241.0 (226.5-255.6) | 236.1 (226.0-246.2) | 1.05 H |
| % of the population with one or more ED visits per year | 17.3 | 15.0 | 16.2 | 18.3 | 15.8 | 17.1 | 16.3 (14.8-17.7) | 16.4 (14.9-18.0) | 16.4 (15.3-17.4) | 1.01 NS |
| Population Age 20-44 | | | | | | | | | | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 1,135 | 1,878 | 3,013 | |
| Rate of ED visits per 1,000 population per year | 242.0 | 265.6 | 254.1 | 264.8 | 275.4 | 270.2 | 225.6 (214.1-237.2) | 325.5 (313.4-337.6) | 279.0 (270.5-287.4) | 1.10 H |
| % of the population with one or more ED visits per year | 15.6 | 16.9 | 16.3 | 16.3 | 17.3 | 16.8 | 14.8 (13.6-15.9) | 19.5 (18.3-20.8) | 17.3 (16.4-18.2) | 1.06 H |
| Population Age 45-64 | | | | | | | | | | |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 1,077 | 1,197 | 2,274 | |
| Rate of ED visits per 1,000 population per year | 299.4 | 276.4 | 287.4 | 344.6 | 289.2 | 316.1 | 359.6 (342.4-376.8) | 333.9 (318.5-349.3) | 345.6 (334.1-357.1) | 1.20 H |
| % of the population with one or more ED visits per year | 17.8 | 17.6 | 17.7 | 18.9 | 17.6 | 18.2 | 21.2 (19.4-23.1) | 20.9 (19.2-22.5) | 21.0 (19.8-22.3) | 1.19 H |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ($p < 0.05$). Rates marked not significantly (NS) different do not reach this level of significance.

****** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

******* Denominator: Based on 2006 Census population estimates, Statistics Canada.

± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|---|-----------------|-----------|------------|----------------------|---------|------------|------------------------|---------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Demographics *** | | | | | | | | | | |
| Total Population Age 65-74 | 80,785 | 98,145 | 178,930 | 31,755 | 38,280 | 70,035 | 1,230 | 1,490 | 2,720 | |
| Total Population Age 75+ | 68,060 | 104,610 | 172,670 | 26,385 | 43,330 | 69,715 | 835 | 970 | 1,805 | |
| Total Population | 1,199,560 | 1,292,940 | 2,492,500 | 523,535 | 557,640 | 1,081,175 | 14,700 | 16,130 | 30,830 | |
| All Emergency Department (ED) visits (2009) ± | | | | | | | | | | |
| Population Age 65-74 | | | | | | | | | | |
| # of ED visits | 28,857 | 32,242 | 61,099 | 12,838 | 13,486 | 26,324 | 438 | 517 | 955 | |
| Rate of ED visits per 1,000 population per year | 357.2 | 328.5 | 341.5 | 404.3 | 352.3 | 375.9 | 356.1 (329.3-382.9) | 347.0 (322.8-371.1) | 351.1 (333.2-369.0) | 1.03 NS |
| % of the population with one or more ED visits per year | 20.7 | 20.1 | 20.4 | 22.4 | 21.0 | 21.7 | 18.9 (16.2-21.6) | 19.8 (17.3-22.3) | 19.4 (17.6-21.3) | 0.95 NS |
| Population Age 75+ | | | | | | | | | | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 625 | 792 | 1,417 | |
| Rate of ED visits per 1,000 population per year | 634.5 | 590.7 | 608.0 | 663.4 | 595.2 | 621.0 | 748.5 (719.1-777.9) | 816.5 (792.1-840.9) | 785.0 (766.1-804.0) | 1.29 H |
| % of the population with one or more ED visits per year | 34.1 | 33.4 | 33.7 | 34.8 | 33.1 | 33.7 | 37.4 (32.1-42.6) | 43.5 (38.0-49.0) | 40.7 (36.8-44.5) | 1.21 H |
| Total Population | | | | | | | | | | |
| # of ED visits | 362,166 | 387,652 | 749,818 | 170,548 | 173,142 | 343,690 | 4,707 | 5,708 | 10,415 | |
| Rate of ED visits per 1,000 population per year | 301.9 | 299.8 | 300.8 | 325.8 | 310.5 | 317.9 | 320.2 (309.1-331.3) | 353.9 (342.5-365.3) | 337.8 (329.8-345.8) | 1.12 H |
| Age-Adjusted rate of visits per 1,000 † | 293.9 | 292.3 | 293.1 | 319.1 | 303.5 | 311.2 | 304.7 (297.4-312.0) | 358.5 (351.2-365.8) | 331.8 (326.6-337.0) | 1.13 H |
| % of the population with one or more ED visits per year | 18.9 | 19.0 | 18.9 | 19.5 | 19.2 | 19.3 | 19.6 (20.7-22.3) | 21.5 (18.8-20.4) | 20.6 (20.0-21.2) | 1.09 H |
| Age-Adjusted % of the population with an ED visit † | 19.2 | 19.3 | 19.2 | 19.0 | 19.5 | 19.3 | 19.0 (18.4-19.7) | 21.8 (21.1-22.4) | 20.5 (20.0-20.9) | 1.06 H |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ($p < 0.05$). Rates marked not significantly (NS) different do not reach this level of significance.

****** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

******* Denominator: Based on 2006 Census population estimates, Statistics Canada.

± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

† Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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|---|-----------------|---------|------------|----------------------|---------|------------|------------------------|---------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a Emergency Department (ED) visits (2009) [±] | | | | | | | | | | |
| Population Age 0-4 | | | | | | | | | | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 616 | 525 | 1,141 | |
| # of Low Triage visits | 10,135 | 8,471 | 18,606 | 4,310 | 3,726 | 8,036 | 130 | 113 | 243 | |
| Ratio of low to high Triage visits | 0.38 | 0.42 | 0.40 | 0.41 | 0.46 | 0.43 | 0.27 (0.22-0.31) | 0.28 (0.22-0.33) | 0.27 (0.24-0.31) | 0.68 L |
| % of all ED visits that are Low Triage | 27.4 | 29.4 | 28.3 | 28.5 | 31.3 | 29.7 | 21.1 (17.0-25.2) | 21.5 (17.0-26.0) | 21.3 (18.3-24.3) | 0.75 L |
| Population Age 5-19 | | | | | | | | | | |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 816 | 799 | 1,615 | |
| # of Low Triage visits | 22,320 | 17,595 | 39,915 | 8,622 | 7,106 | 15,728 | 302 | 269 | 571 | |
| Ratio of low to high Triage visits | 0.79 | 0.69 | 0.75 | 0.73 | 0.66 | 0.70 | 0.59 (0.51-0.67) | 0.51 (0.44-0.58) | 0.55 (0.50-0.60) | 0.74 L |
| % of all ED visits that are Low Triage | 44.0 | 40.7 | 42.4 | 41.8 | 39.5 | 40.7 | 37.0 (31.8-42.3) | 33.7 (28.7-38.6) | 35.4 (31.7-39.0) | 0.83 L |
| Population Age 20-44 | | | | | | | | | | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 1,135 | 1,878 | 3,013 | |
| # of Low Triage visits | 46,788 | 45,261 | 92,049 | 24,137 | 23,245 | 47,382 | 436 | 431 | 867 | |
| Ratio of low to high Triage visits | 0.70 | 0.52 | 0.60 | 0.69 | 0.58 | 0.63 | 0.63 (0.56-0.70) | 0.30 (0.27-0.33) | 0.41 (0.38-0.44) | 0.67 L |
| % of all ED visits that are Low Triage | 41.0 | 34.2 | 37.4 | 40.7 | 36.4 | 38.5 | 38.4 (33.8-43.0) | 22.9 (20.5-25.4) | 28.8 (26.5-31.0) | 0.77 L |
| Population Age 45-64 | | | | | | | | | | |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 1,077 | 1,197 | 2,274 | |
| # of Low Triage visits | 27,429 | 27,774 | 55,203 | 13,968 | 12,762 | 26,730 | 294 | 290 | 584 | |
| Ratio of low to high Triage visits | 0.45 | 0.46 | 0.45 | 0.45 | 0.47 | 0.46 | 0.38 (0.33-0.42) | 0.32 (0.28-0.36) | 0.35 (0.32-0.38) | 0.76 L |
| % of all ED visits that are Low Triage | 31.1 | 31.1 | 31.1 | 31.0 | 31.8 | 31.4 | 27.3 (23.6-31.0) | 24.2 (21.0-27.4) | 25.7 (23.3-28.1) | 0.83 L |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate ($p < 0.05$). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.

* Estimates based on fewer than 20 events are likely to be unstable and imprecise.

** Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.

^a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.

[±] All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|--|-----------------|---------|------------|----------------------|---------|------------|------------------------|---------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a | | | | | | | | | | |
| Emergency Department (ED) visits (2009) [±] | | | | | | | | | | |
| Population Age 65-74 | | | | | | | | | | |
| # of ED visits | 28,857 | 32,242 | 61,099 | 12,838 | 13,486 | 26,324 | 438 | 517 | 955 | |
| # of Low Triage visits | 6,215 | 7,807 | 14,022 | 2,844 | 3,278 | 6,122 | 85 | 82 | 167 | |
| Ratio of low to high Triage visits | 0.28 | 0.32 | 0.30 | 0.29 | 0.33 | 0.31 | 0.24 (0.19-0.30) | 0.19 (0.15-0.23) | 0.21 (0.18-0.25) | 0.71 L |
| % of all ED visits that are Low Triage | 21.5 | 24.2 | 22.9 | 22.2 | 24.3 | 23.3 | 19.4 (14.8-24.0) | 15.9 (12.1-19.6) | 17.5 (14.6-20.4) | 0.76 L |
| Population Age 75+ | | | | | | | | | | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 625 | 792 | 1,417 | |
| # of Low Triage visits | 6,727 | 9,938 | 16,665 | 2,680 | 4,038 | 6,718 | 64 | 93 | 157 | |
| Ratio of low to high Triage visits | 0.19 | 0.19 | 0.19 | 0.18 | 0.19 | 0.19 | 0.11 (0.09-0.14) | 0.13 (0.11-0.16) | 0.13 (0.11-0.14) | 0.66 L |
| % of all ED visits that are Low Triage | 15.6 | 16.1 | 15.9 | 15.3 | 15.7 | 15.5 | 10.2 (7.6-12.9) | 11.7 (9.2-14.3) | 11.1 (9.2-12.9) | 0.70 L |
| Total Population | | | | | | | | | | |
| # of ED visits | 362,166 | 387,652 | 749,818 | 170,548 | 173,142 | 343,690 | 4,707 | 5,708 | 10,415 | |
| # of Low Triage visits | 119,614 | 116,846 | 236,460 | 56,561 | 54,155 | 110,716 | 1,311 | 1,278 | 2,589 | |
| Ratio of low to high Triage visits | 0.50 | 0.44 | 0.47 | 0.50 | 0.46 | 0.48 | 0.39 (0.36-0.41) | 0.29 (0.27-0.31) | 0.33 (0.32-0.35) | 0.71 L |
| Age-Adjusted ratio of low to high Triage visits [‡] | 0.61 | 0.51 | 0.55 | 0.60 | 0.53 | 0.56 | 0.51 (0.47-0.55) | 0.33 (0.31-0.35) | 0.39 (0.37-0.41) | 0.71 L |
| % of all ED visits that are Low Triage | 33.0 | 30.1 | 31.5 | 33.2 | 31.3 | 32.2 | 27.9 (26.1-29.6) | 22.4 (21.0-23.8) | 24.9 (23.8-26.0) | 0.79 L |
| Age-Adjusted % of all ED visits that are Low Triage [†] | 36.3 | 33.2 | 34.6 | 36.2 | 33.9 | 34.9 | 32.7 (30.6-34.9) | 24.2 (22.7-25.6) | 27.5 (26.3-28.7) | 0.79 L |

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