

## N22 – Humbermede Profile: Emergency Department Care

| Indicators  | City of Toronto |         |            | Toronto Central LHIN |         |            | Humbermede             |                        |                        |              |
|---|-----------------|---------|------------|----------------------|---------|------------|------------------------|------------------------|------------------------|--------------|
|   | Males           | Females | Both sexes | Males                | Females | Both sexes | Males (95% CI)         | Females (95% CI)       | Both sexes (95% CI)    | Rate Ratio** |
| <b>Demographics ***</b>                                 |                 |         |            |                      |         |            |                        |                        |                        |              |
| Total Population Age 0-4                                | 68,780          | 65,600  | 134,380    | 28,890               | 27,600  | 56,490     | 560                    | 470                    | 1,030                  |              |
| Total Population Age 5-19                               | 215,715         | 203,795 | 419,510    | 81,570               | 77,890  | 159,460    | 1,600                  | 1,515                  | 3,115                  |              |
| Total Population Age 20-44                              | 471,380         | 497,960 | 969,340    | 224,185              | 231,545 | 455,730    | 2,730                  | 2,855                  | 5,585                  |              |
| Total Population Age 45-64                              | 294,840         | 322,830 | 617,670    | 130,750              | 138,995 | 269,745    | 1,500                  | 1,590                  | 3,090                  |              |
| <b>All Emergency Department (ED) visits (2009) ±</b>    |                 |         |            |                      |         |            |                        |                        |                        |              |
| <b>Population Age 0-4</b>                               |                 |         |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 36,999          | 28,846  | 65,845     | 15,132               | 11,909  | 27,041     | 267                    | 229                    | 496                    |              |
| Rate of ED visits per 1,000 population per year         | 537.9           | 439.7   | 490.0      | 523.8                | 431.5   | 478.7      | 476.8<br>(435.4-518.2) | 487.2<br>(442.0-532.4) | 481.6<br>(451.0-512.1) | 0.98 NS      |
| % of the population with one or more ED visits per year | 34.1            | 29.2    | 31.7       | 33.2                 | 28.6    | 31.0       | 33.0<br>(27.2-38.9)    | 31.9<br>(25.7-38.1)    | 32.5<br>(28.3-36.8)    | 1.03 NS      |
| <b>Population Age 5-19</b>                              |                 |         |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 50,769          | 43,276  | 94,045     | 20,649               | 17,985  | 38,634     | 343                    | 291                    | 634                    |              |
| Rate of ED visits per 1,000 population per year         | 235.4           | 212.4   | 224.2      | 253.1                | 230.9   | 242.3      | 214.4<br>(194.3-234.5) | 192.1<br>(172.2-211.9) | 203.5<br>(189.4-217.7) | 0.91 L       |
| % of the population with one or more ED visits per year | 17.3            | 15.0    | 16.2       | 18.3                 | 15.8    | 17.1       | 15.6<br>(13.5-17.7)    | 13.7<br>(11.7-15.7)    | 14.7<br>(13.2-16.2)    | 0.91 L       |
| <b>Population Age 20-44</b>                             |                 |         |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 114,073         | 132,273 | 246,346    | 59,363               | 63,776  | 123,139    | 626                    | 827                    | 1,453                  |              |
| Rate of ED visits per 1,000 population per year         | 242.0           | 265.6   | 254.1      | 264.8                | 275.4   | 270.2      | 229.3<br>(213.5-245.1) | 289.7<br>(273.0-306.3) | 260.2<br>(248.7-271.7) | 1.02 NS      |
| % of the population with one or more ED visits per year | 15.6            | 16.9    | 16.3       | 16.3                 | 17.3    | 16.8       | 15.6<br>(14.0-17.2)    | 18.4<br>(16.6-20.1)    | 17.0<br>(15.8-18.2)    | 1.05 NS      |
| <b>Population Age 45-64</b>                             |                 |         |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 88,281          | 89,222  | 177,503    | 45,062               | 40,194  | 85,256     | 498                    | 525                    | 1,023                  |              |
| Rate of ED visits per 1,000 population per year         | 299.4           | 276.4   | 287.4      | 344.6                | 289.2   | 316.1      | 332.0<br>(308.2-355.8) | 330.2<br>(307.1-353.3) | 331.1<br>(314.5-347.7) | 1.15 H       |
| % of the population with one or more ED visits per year | 17.8            | 17.6    | 17.7       | 18.9                 | 17.6    | 18.2       | 20.3<br>(17.8-22.9)    | 21.0<br>(18.5-23.5)    | 20.7<br>(18.9-22.5)    | 1.17 H       |

**CI** Confidence Interval.

**H / L / NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ( $p < 0.05$ ). Rates marked not significantly (NS) different do not reach this level of significance.

**\*\*** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

**\*\*\*** Denominator: Based on 2006 Census population estimates, Statistics Canada.

**±** All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|---|-----------------|-----------|------------|----------------------|---------|------------|------------------------|------------------------|------------------------|--------------|
|   | Males           | Females   | Both sexes | Males                | Females | Both sexes | Males (95% CI)         | Females (95% CI)       | Both sexes (95% CI)    | Rate Ratio** |
| <b>Demographics ***</b>                                 |                 |           |            |                      |         |            |                        |                        |                        |              |
| Total Population Age 65-74                              | 80,785          | 98,145    | 178,930    | 31,755               | 38,280  | 70,035     | 490                    | 640                    | 1,130                  |              |
| Total Population Age 75+                                | 68,060          | 104,610   | 172,670    | 26,385               | 43,330  | 69,715     | 405                    | 465                    | 870                    |              |
| Total Population  | 1,199,560       | 1,292,940 | 2,492,500  | 523,535              | 557,640 | 1,081,175  | 7,285                  | 7,535                  | 14,820                 |              |
| <b>All Emergency Department (ED) visits (2009) ±</b>    |                 |           |            |                      |         |            |                        |                        |                        |              |
| <b>Population Age 65-74</b>                             |                 |           |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 28,857          | 32,242    | 61,099     | 12,838               | 13,486  | 26,324     | 159                    | 171                    | 330                    |              |
| Rate of ED visits per 1,000 population per year         | 357.2           | 328.5     | 341.5      | 404.3                | 352.3   | 375.9      | 324.5<br>(283.0-365.9) | 267.2<br>(232.9-301.5) | 292.0<br>(265.5-318.5) | 0.86 L       |
| % of the population with one or more ED visits per year | 20.7            | 20.1      | 20.4       | 22.4                 | 21.0    | 21.7       | 20.0<br>(15.6-24.4)    | 15.9<br>(12.6-19.3)    | 17.7<br>(15.0-20.4)    | 0.87 NS      |
| <b>Population Age 75+</b>                               |                 |           |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 43,187          | 61,793    | 104,980    | 17,504               | 25,792  | 43,296     | 292                    | 227                    | 519                    |              |
| Rate of ED visits per 1,000 population per year         | 634.5           | 590.7     | 608.0      | 663.4                | 595.2   | 621.0      | 721.0<br>(677.3-764.7) | 488.2<br>(442.7-533.6) | 596.6<br>(564.0-629.2) | 0.98 NS      |
| % of the population with one or more ED visits per year | 34.1            | 33.4      | 33.7       | 34.8                 | 33.1    | 33.7       | 35.3<br>(28.1-42.5)    | 29.5<br>(23.6-35.3)    | 32.2<br>(27.6-36.8)    | 0.96 NS      |
| <b>Total Population</b>                                 |                 |           |            |                      |         |            |                        |                        |                        |              |
| # of ED visits  | 362,166         | 387,652   | 749,818    | 170,548              | 173,142 | 343,690    | 2,185                  | 2,270                  | 4,455                  |              |
| Rate of ED visits per 1,000 population per year         | 301.9           | 299.8     | 300.8      | 325.8                | 310.5   | 317.9      | 299.9<br>(284.9-315.0) | 301.3<br>(286.4-316.1) | 300.6<br>(290.1-311.2) | 1.00 NS      |
| Age-Adjusted rate of visits per 1,000 †                 | 293.9           | 292.3     | 293.1      | 319.1                | 303.5   | 311.2      | 287.5<br>(277.3-297.6) | 302.8<br>(292.7-313.0) | 295.2<br>(288.0-302.4) | 1.01 NS      |
| % of the population with one or more ED visits per year | 18.9            | 19.0      | 18.9       | 19.5                 | 19.2    | 19.3       | 19.3<br>(18.2-20.4)    | 19.3<br>(18.2-20.4)    | 19.3<br>(18.5-20.1)    | 1.02 NS      |
| Age-Adjusted % of the population with an ED visit †     | 19.2            | 19.3      | 19.2       | 19.0                 | 19.5    | 19.3       | 18.8<br>(17.9-19.7)    | 19.5<br>(18.6-20.4)    | 19.2<br>(18.6-19.8)    | 1.00 NS      |

**CI** Confidence Interval.

**H / L / NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ( $p < 0.05$ ). Rates marked not significantly (NS) different do not reach this level of significance.

**\*\*** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

**\*\*\*** Denominator: Based on 2006 Census population estimates, Statistics Canada.

**±** All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

**†** Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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|---|-----------------|---------|------------|----------------------|---------|------------|------------------|------------------|---------------------|--------------|
|   | Males           | Females | Both sexes | Males                | Females | Both sexes | Males (95% CI)   | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| <b>Low Triage <sup>a</sup><br/>Emergency Department (ED) visits (2009) <sup>±</sup></b> |                 |         |            |                      |         |            |                  |                  |                     |              |
| <b>Population Age 0-4</b>   |                 |         |            |                      |         |            |                  |                  |                     |              |
| # of ED visits  | 36,999          | 28,846  | 65,845     | 15,132               | 11,909  | 27,041     | 267              | 229              | 496                 |              |
| # of Low Triage visits  | 10,135          | 8,471   | 18,606     | 4,310                | 3,726   | 8,036      | 64               | 49               | 113                 |              |
| Ratio of low to high Triage visits  | 0.38            | 0.42    | 0.40       | 0.41                 | 0.46    | 0.43       | 0.32 (0.24-0.40) | 0.27 (0.19-0.35) | 0.30 (0.24-0.35)    | 0.74 L       |
| % of all ED visits that are Low Triage  | 27.4            | 29.4    | 28.3       | 28.5                 | 31.3    | 29.7       | 24.0 (17.2-30.7) | 21.4 (14.6-28.2) | 22.8 (18.0-27.6)    | 0.81 L       |
| <b>Population Age 5-19</b>  |                 |         |            |                      |         |            |                  |                  |                     |              |
| # of ED visits  | 50,769          | 43,276  | 94,045     | 20,649               | 17,985  | 38,634     | 343              | 291              | 634                 |              |
| # of Low Triage visits  | 22,320          | 17,595  | 39,915     | 8,622                | 7,106   | 15,728     | 151              | 109              | 260                 |              |
| Ratio of low to high Triage visits  | 0.79            | 0.69    | 0.75       | 0.73                 | 0.66    | 0.70       | 0.79 (0.63-0.95) | 0.60 (0.47-0.74) | 0.70 (0.59-0.80)    | 0.94 NS      |
| % of all ED visits that are Low Triage  | 44.0            | 40.7    | 42.4       | 41.8                 | 39.5    | 40.7       | 44.0 (34.6-53.4) | 37.5 (28.6-46.3) | 41.0 (34.5-47.5)    | 0.97 NS      |
| <b>Population Age 20-44</b>   |                 |         |            |                      |         |            |                  |                  |                     |              |
| # of ED visits  | 114,073         | 132,273 | 246,346    | 59,363               | 63,776  | 123,139    | 626              | 827              | 1,453               |              |
| # of Low Triage visits  | 46,788          | 45,261  | 92,049     | 24,137               | 23,245  | 47,382     | 221              | 196              | 417                 |              |
| Ratio of low to high Triage visits  | 0.70            | 0.52    | 0.60       | 0.69                 | 0.58    | 0.63       | 0.55 (0.46-0.63) | 0.31 (0.26-0.36) | 0.40 (0.36-0.45)    | 0.67 L       |
| % of all ED visits that are Low Triage  | 41.0            | 34.2    | 37.4       | 40.7                 | 36.4    | 38.5       | 35.3 (29.5-41.1) | 23.7 (19.9-27.5) | 28.7 (25.4-32.0)    | 0.77 L       |
| <b>Population Age 45-64</b>   |                 |         |            |                      |         |            |                  |                  |                     |              |
| # of ED visits  | 88,281          | 89,222  | 177,503    | 45,062               | 40,194  | 85,256     | 498              | 525              | 1,023               |              |
| # of Low Triage visits  | 27,429          | 27,774  | 55,203     | 13,968               | 12,762  | 26,730     | 148              | 142              | 290                 |              |
| Ratio of low to high Triage visits  | 0.45            | 0.46    | 0.45       | 0.45                 | 0.47    | 0.46       | 0.43 (0.35-0.50) | 0.37 (0.31-0.44) | 0.40 (0.35-0.45)    | 0.88 L       |
| % of all ED visits that are Low Triage  | 31.1            | 31.1    | 31.1       | 31.0                 | 31.8    | 31.4       | 29.7 (24.0-35.4) | 27.0 (21.8-32.3) | 28.3 (24.5-32.2)    | 0.91 NS      |

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\* Estimates based on fewer than 20 events are likely to be unstable and imprecise.

\*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.

**a** Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.

**±** All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|---|-----------------|---------|------------|----------------------|---------|------------|---------------------|---------------------|---------------------|--------------|
|   | Males           | Females | Both sexes | Males                | Females | Both sexes | Males (95% CI)      | Females (95% CI)    | Both sexes (95% CI) | Rate Ratio** |
| <b>Low Triage <sup>a</sup><br/>Emergency Department (ED) visits (2009) <sup>±</sup></b> |                 |         |            |                      |         |            |                     |                     |                     |              |
| <b>Population Age 65-74</b>   |                 |         |            |                      |         |            |                     |                     |                     |              |
| # of ED visits  | 28,857          | 32,242  | 61,099     | 12,838               | 13,486  | 26,324     | 159                 | 171                 | 330                 |              |
| # of Low Triage visits  | 6,215           | 7,807   | 14,022     | 2,844                | 3,278   | 6,122      | 27                  | 38                  | 65                  |              |
| Ratio of low to high Triage visits  | 0.28            | 0.32    | 0.30       | 0.29                 | 0.33    | 0.31       | 0.20<br>(0.12-0.29) | 0.29<br>(0.19-0.38) | 0.25<br>(0.18-0.31) | 0.81 NS      |
| % of all ED visits that are Low Triage  | 21.5            | 24.2    | 22.9       | 22.2                 | 24.3    | 23.3       | 17.0<br>(10.0-24.0) | 22.2<br>(14.2-30.2) | 19.7<br>(14.4-25.0) | 0.86 NS      |
| <b>Population Age 75+</b>   |                 |         |            |                      |         |            |                     |                     |                     |              |
| # of ED visits  | 43,187          | 61,793  | 104,980    | 17,504               | 25,792  | 43,296     | 292                 | 227                 | 519                 |              |
| # of Low Triage visits  | 6,727           | 9,938   | 16,665     | 2,680                | 4,038   | 6,718      | 30                  | 28                  | 58                  |              |
| Ratio of low to high Triage visits  | 0.19            | 0.19    | 0.19       | 0.18                 | 0.19    | 0.19       | 0.11<br>(0.07-0.16) | 0.14<br>(0.09-0.20) | 0.13<br>(0.09-0.16) | 0.66 L       |
| % of all ED visits that are Low Triage  | 15.6            | 16.1    | 15.9       | 15.3                 | 15.7    | 15.5       | 10.3<br>(6.4-14.2)  | 12.3<br>(7.5-17.2)  | 11.2<br>(8.1-14.2)  | 0.70 L       |
| <b>Total Population</b>   |                 |         |            |                      |         |            |                     |                     |                     |              |
| # of ED visits  | 362,166         | 387,652 | 749,818    | 170,548              | 173,142 | 343,690    | 2,185               | 2,270               | 4,455               |              |
| # of Low Triage visits  | 119,614         | 116,846 | 236,460    | 56,561               | 54,155  | 110,716    | 641                 | 562                 | 1,203               |              |
| Ratio of low to high Triage visits  | 0.50            | 0.44    | 0.47       | 0.50                 | 0.46    | 0.48       | 0.42<br>(0.38-0.45) | 0.33<br>(0.30-0.36) | 0.37<br>(0.35-0.39) | 0.80 L       |
| Age-Adjusted ratio of low to high Triage visits <sup>‡</sup>                            | 0.61            | 0.51    | 0.55       | 0.60                 | 0.53    | 0.56       | 0.55<br>(0.49-0.61) | 0.37<br>(0.33-0.41) | 0.44<br>(0.41-0.47) | 0.80 L       |
| % of all ED visits that are Low Triage  | 33.0            | 30.1    | 31.5       | 33.2                 | 31.3    | 32.2       | 29.3<br>(26.6-32.0) | 24.8<br>(22.4-27.1) | 27.0<br>(25.2-28.8) | 0.86 L       |
| Age-Adjusted % of all ED visits that are Low Triage <sup>†</sup>                        | 36.3            | 33.2    | 34.6       | 36.2                 | 33.9    | 34.9       | 33.8<br>(30.7-36.9) | 26.3<br>(23.8-28.8) | 29.5<br>(27.6-31.4) | 0.85 L       |

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<sup>a</sup> Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.

<sup>±</sup> All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

<sup>‡</sup> Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.

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