## N123 – Cliffcrest Profile: Emergency Department Care

	City	of Toro	nto	Toront	o Centr	al LHIN	Cliffcrest				
Indicators	Males	Females	Both sexes	Males	Females	l Both	Males (95% CI)	Females (95% CI)	Both sexes	Rate Ratio**	
Demographics ***						1		I I	İ	1	
Total Population Age 0-4	68,780	65,600	134,380	28,890	27,600	1 56,490	340	l 340	l 680	!	
Total Population Age 5-19	215,715	203,795	¦ 419,510	81,570	77,890	159,460	1,475	1,375	ł 2,850	1	
Total Population Age 20-44	471,380	497,960	969,340	224,185	231,545	455,730	2,155	2,245	4,400	!	
Total Population Age 45-64	294,840	322,830	¦ 617,670	130,750	138,995	269,745	2,055	ł 2,130	¦ 4,185	1	
All Emergency		!	 			İ		 	 	1	
Department (ED) visits		<u> </u>	<b>!</b>		}			<u> </u>	<u> </u>		
(2009) ±		<b>!</b>	<b>!</b>			1		<b>!</b>	<b>!</b>	!	
Population Age 0-4		! !	! !		- 	1		! !	 	1	
# of ED visits	36,999	28,846	65,845	15,132	11,909	1 27,041	207	¦ 139	l 346	1	
Rate of ED visits per 1,000	537.9	439.7	490.0	523.8	431.5	ł 478.7	608.8	408.8	508.8	1.04 NS	
population per year		!	<b>!</b>			1	(556.9-660.7)	(356.6-461.1)	(471.2-546.4)	1	
% of the population with one	34.1	29.2	l 31.7	33.2	28.6	1 31.0	40.6	ł 25.0	32.8	1.03 NS	
or more ED visits per year			<u> </u>		1	1	(31.8-49.4)	(18.9-31.1)	(27.5-38.0)	1	
Population Age 5-19			1			1		1	1	1	
# of ED visits	50,769	43,276	94,045	20,649	17,985	1 38,634	422	ł 282	ł 704	1	
Rate of ED visits per 1,000	235.4	212.4	224.2	253.1	230.9	242.3	286.1	¦ 205.1	247.0	1.10 H	
population per year		<b>!</b>	<b>!</b>		}	1	(263.0-309.2)	¦ (183.7-226.4)	l (231.2-262.9)	1	
% of the population with one	17.3	15.0	l 16.2	18.3	15.8	l 17.1	20.5	l 14.8	l 17.7	1.10 NS	
or more ED visits per year		!	!			!	(17.9-23.1)	(12.6-17.0)	(16.0-19.4)	1	
Population Age 20-44			<b>!</b>		}			<u> </u>	<b>!</b>	}	
# of ED visits	114,073	132,273	246,346	59,363	63,776	123,139	561	ł 647	1,208	1	
Rate of ED visits per 1,000	242.0	265.6	ł 254.1	264.8	275.4	270.2	260.3	ł 288.2	ł 274.5	1.08 H	
population per year		<u> </u>	<b> </b>		<b> </b>		(241.8-278.9)	1 (269.5-306.9)	l (261.4-287.7)	1	
% of the population with one	15.6	16.9	l 16.3	16.3	17.3	16.8	17.3	¦ 19.0	l 18.2	1.12 H	
or more ED visits per year		!	!			!	(15.4-19.2)	(17.0-21.0)	¦ (16.8-19.6)		
Population Age 45-64		ļ	<b>!</b>					<b>!</b>			
# of ED visits	88,281	89,222	177,503	45,062	40,194	85,256	577	l 543	l 1,120	1	
Rate of ED visits per 1,000	299.4	276.4	ł 287.4	344.6	289.2	316.1	280.8	ł 254.9	ł 267.6	1 0.93 L	
population per year		l	<b>!</b>			1	(261.3-300.2)	(236.4-273.4)	1 (254.2-281.0)	l	
% of the population with one	17.8	l 17.6	l 17.7	18.9	17.6	18.2	18.7	¦ 18.0	18.3	1.04 NS	
or more ED visits per year			1				(16.6-20.8)	¦ (16.0-20.0)	1 (16.9-19.8)	1	

CI Confidence Interval.

H/L/NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.

<sup>\*\*</sup> Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

<sup>\*\*\*</sup> Denominator: Based on 2006 Census population estimates, Statistics Canada.

<sup>±</sup> All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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	City of Toronto			Toront	to Centra	al LHIN	Cliffcrest				
Indicators	Males	Females	Both	Males	Females	Both	Males	Females	Both sexes	l Rate	
		<b>!</b>	sexes		l	sexes	(95% CI)	(95% CI)	(95% CI)	Ratio**	
Demographics ***						T			 	1	
Total Population Age 65-74	80,785	98,145	178,930	31,755	38,280	1 70,035	540	l 645	1,185	1	
Total Population Age 75+	68,060	104,610	172,670	26,385	43,330	69,715	555	690	1,245	:	
Total Population	1,199,560	1,292,940	12,492,500	523,535	557,640	1,081,175	7,120	7,425	l 14,545	:	
All Emergency		İ	İ		ĺ	İ		i	i I	!	
Department (ED) visits					<b> </b>	1					
(2009) ±					<b> </b>	1				1	
Population Age 65-74			I I		! !	1		 	 	1	
# of ED visits	28,857	32,242	l 61,099	12,838	13,486	1 26,324	148	201	l 349	1	
Rate of ED visits per 1,000	357.2	328.5	341.5	404.3	352.3	375.9	274.1	311.6	294.5	↓ 0.86 L	
population per year		!	<u> </u>			}	(236.5-311.7)	1 (275.9-347.4)	(268.6-320.5)	: I	
% of the population with one	20.7	ł 20.1	20.4	22.4	21.0	1 21.7	16.9	l 19.2	¦ 18.1	1 0.89 NS	
or more ED visits per year		<u> </u>	<u> </u>			1	(13.1-20.6)	(15.5-23.0)	(15.5-20.8)	!	
Population Age 75+					l I	1			1	!	
# of ED visits	43,187	1 61,793	104,980	17,504	25,792	1 43,296	311	l 364	ł 675	1	
Rate of ED visits per 1,000	634.5	590.7	608.0	663.4	595.2	l 621.0	560.4	527.5	542.2	↓ 0.89 L	
population per year		!	!		<u> </u>	!	(519.1-601.7)	(490.3-564.8)	(514.5-569.8)		
% of the population with one	34.1	33.4	33.7	34.8	33.1	33.7	29.9	32.3	l 31.2	1 0.93 NS	
or more ED visits per year		<u> </u>				}	(24.5-35.3)	(27.2-37.5)	(27.5-35.0)	!	
Total Population		   	 		I I	1		l I		!	
# of ED visits	362,166	387,652	† 749,818	170,548	173,142	1 343,690	2,226	2,176	4,402	!	
Rate of ED visits per 1,000	301.9	ł 299.8	300.8	325.8	310.5	1 317.9	312.6	293.1	302.6	1.01 NS	
population per year		<u> </u>	!		<u> </u>	1	(297.0-328.3)	(278.4-307.7)	(291.9-313.4)	;	
Age-Adjusted rate of	293.9	292.3	293.1	319.1	303.5	1 311.2	312.9	299.4	306.1	1.04 H	
visits per 1,000 †						1	(301.4-324.4)	(288.4-310.4)	(298.1-314.1)	!	
% of the population with one	18.9	¦ 19.0	l 18.9	19.5	19.2	19.3	20.4	l 19.5	l 19.9	1.05 H	
or more ED visits per year		!			¦	1	(18.3-20.6)	(19.2-21.6)	(19.1-20.7)	¦ [	
Age-Adjusted % of the	19.2	l 19.3	19.2	19.0	19.5	19.3	20.9	¦ 19.8	20.3	1.05 H	
population with an ED visit †			!			1	(19.8-21.9)	(18.8-20.7)	l (19.6-21.0)	1	

CI Confidence Interval.

- **H/L/NS** Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate (p < 0.05). Rates marked not significantly (NS) different do not reach this level of significance.
  - \*\* Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.
  - \*\*\* Denominator: Based on 2006 Census population estimates, Statistics Canada.
    - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
    - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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	City of Toronto			Toronto Central LHIN			Cliffcrest			
Indicators	Males	Females	Both sexes	Males	Females	Both sexes	Males (95% CI)	Females :	Doin coxco	Rate Ratio**
Low Triage <sup>a</sup>					1					
Emergency										1
Department (ED) visits		!			!	ļ				1
(2009) ±		!			1	<u> </u>				1
Population Age 0-4		!			<del> </del>	! !				
# of ED visits	36,999	28,846	65,845	15,132	11,909	27,041	207	¦ 139 ¦	346	1
# of Low Triage visits	10,135	8,471	18,606	4,310	3,726	8,036	75	l 41 l	116	1
Ratio of low to high	0.38	0.42	0.40	0.41	0.46	0.43	0.57	0.42	0.51	¦ 1.27 H
Triage visits					1	<u> </u>	(0.43-0.70)	(0.28-0.56)	(0.41-0.61)	1
% of all ED visits	27.4	29.4	28.3	28.5	31.3	29.7	36.2	29.5	33.5	1.19 NS
that are Low Triage					1		(26.0-46.5)	1 (18.7-40.2)	(26.0-41.0)	}
Population Age 5-19		!			!					
# of ED visits	50,769	43,276	94,045	20,649	17,985	38,634	422	282	704	1
# of Low Triage visits	22,320	17,595	39,915	8,622	7,106	15,728	214	¦ 149 ¦	363	1
Ratio of low to high	0.79	l 0.69	0.75	0.73	0.66	0.70	1.03	1.14	1.07	¦ 1.44 H
Triage visits					!	<b>!</b>	(0.85-1.21)	l (0.88-1.39) l	(0.92-1.22)	1
% of all ED visits	44.0	ł 40.7	42.4	41.8	39.5	40.7	50.7	¦ 52.8 ¦	51.6	1.21 H
that are Low Triage		!			!	! !	(41.0-60.4)	(40.5-65.2)	(43.9-59.2)	1
Population Age 20-44		1			1					
# of ED visits	114,073	132,273	246,346	59,363	63,776	123,139	561	¦ 647 ¦	1,208	}
# of Low Triage visits	46,788	45,261	92,049	24,137	23,245	47,382	268	¦ 219 ¦	487	1
Ratio of low to high	0.70	l 0.52	0.60	0.69	0.58	0.63	0.93	0.52	0.68	1.13 H
Triage visits					1	 	(0.78-1.07)	l (0.44-0.59)	(0.61-0.76)	1
% of all ED visits	41.0	34.2	37.4	40.7	36.4	38.5	47.8	33.8	40.3	1.08 NS
that are Low Triage			_		!	! !	(39.9-55.7)	(28.3-39.4)	(35.7-44.9)	 
Population Age 45-64										
# of ED visits	88,281	89,222	177,503	45,062	40,194	l 85,256	577	¦ 543 ¦	1,120	1
# of Low Triage visits	27,429	27,774	55,203	13,968	12,762	26,730	198	¦ 184 ¦	382	}
Ratio of low to high	0.45	l 0.46	0.45	0.45	1 0.47	0.46	0.53	0.52	0.53	¦ 1.16 H
Triage visits						<b> </b>	(0.44-0.61)	l (0.44-0.61)	(0.46-0.59)	1
% of all ED visits	31.1	31.1	31.1	31.0	31.8	31.4	34.3	33.9	34.1	1.10 NS
that are Low Triage					1		(28.4-40.2)	(27.9-39.9)	(29.9-38.3)	1

- CI Confidence Interval.
- H/L/NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate (p < 0.05). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.
  - \* Estimates based on fewer than 20 events are likely to be unstable and imprecise.
  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

## N123 - Cliffcrest Profile: Emergency Department Care

	City	y of Toro	nto	Toront	to Centra	al LHIN	Cliffcrest			
Indicators	Males	Females	Both	Males	Females	Both	Males	l Females	Both sexes	Rate
		!	sexes			sexes	(95% CI)	(95% CI)	(95% CI)	l Ratio**
Low Triage <sup>a</sup>					l	!		1	}	1
Emergency					ļ	!		!		1
Department (ED) visits			}		!	!		1	}	1
(2009) ±						1		}		1
Population Age 65-74			<u> </u>		! !	!		!	l I	-
# of ED visits	28,857	32,242	61,099	12,838	13,486	26,324	148	ł 201	349	1
# of Low Triage visits	6,215	t 7,807	14,022	2,844	3,278	6,122	35	l 48	83	1
Ratio of low to high	0.28	0.32	0.30	0.29	0.33	0.31	0.32	0.32	0.32	1.05 NS
Triage visits			-		<u> </u>	!	(0.20-0.43)	(0.22-0.41)	(0.24-0.39)	1
% of all ED visits	21.5	24.2	22.9	22.2	24.3	23.3	23.6	23.9	23.8	1.04 NS
that are Low Triage		!				!	(14.7-32.6)	(16.1-31.6)	(17.9-29.6)	1
Population Age 75+			1			!		!		
# of ED visits	43,187	61,793	104,980	17,504	25,792	43,296	311	1 364	675	1
# of Low Triage visits	6,727	9,938	16,665	2,680	4,038	6,718	50	l 79	129	1
Ratio of low to high	0.19	l 0.19	0.19	0.18	0.19	l 0.19	0.20	0.28	0.24	1.25 H
Triage visits			}			1	(0.14-0.25)	(0.22-0.34)	(0.20-0.28)	1
% of all ED visits	15.6	l 16.1	15.9	15.3	15.7	l 15.5	16.1	1 21.7	19.1	1.20 NS
that are Low Triage					<u> </u>	!	(11.2-20.9)	1 (16.3-27.1)	(15.4-22.8)	1
Total Population					1	!		!	l I	
# of ED visits	362,166	387,652	749,818	170,548	173,142	343,690	2,226	2,176	4,402	1
# of Low Triage visits	119,614	116,846	236,460	56,561	ł 54,155	110,716	840	1 720	1,560	1
Ratio of low to high	0.50	0.44	0.47	0.50	l 0.46	0.48	0.61	0.50	0.56	¦ 1.19 H
Triage visits			}			1	(0.56-0.66)	(0.46-0.54)	(0.52-0.59)	1
Age-Adjusted ratio of low	0.61	0.51	0.55	0.60	0.53	0.56	0.81	0.63	0.69	1.25 H
to high Triage visits ‡						1	(0.73-0.90)	(0.56-0.71)	(0.64-0.74)	1
% of all ED visits	33.0	30.1	31.5	33.2	31.3	32.2	37.7	33.1	35.4	1.12 H
that are Low Triage					ļ	!	(34.5-41.0)	(30.1-36.0)	(33.2-37.6)	1
Age-Adjusted % of all ED	36.3	33.2	34.6	36.2	33.9	34.9	42.4	36.0	38.9	1.12 H
visits that are Low Triage †					1	1	(39.0-45.9)	(32.9-39.1)	(36.6-41.1)	1

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  - \*\* Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.
  - a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.
  - ± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).
  - ‡ Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.
  - † Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.